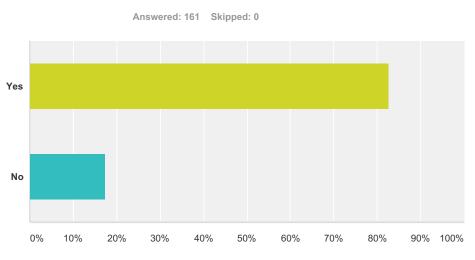


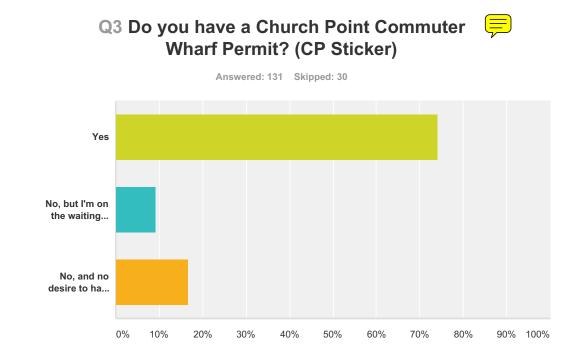
Q1 Where is your residence?

Answer Choices	Responses	
A: Cargo Section (Green)	13.66%	22
B: Tennis Section (Blue)	21.74%	35
C: Eastern Section (Yellow)	10.56%	17
D: Carols Section (Pink)	25.47%	41
E: Bell Section (Red)	24.22%	39
Not on Scotland Island	4.35%	7
Total		161

Q2 Do you currently have a boat?

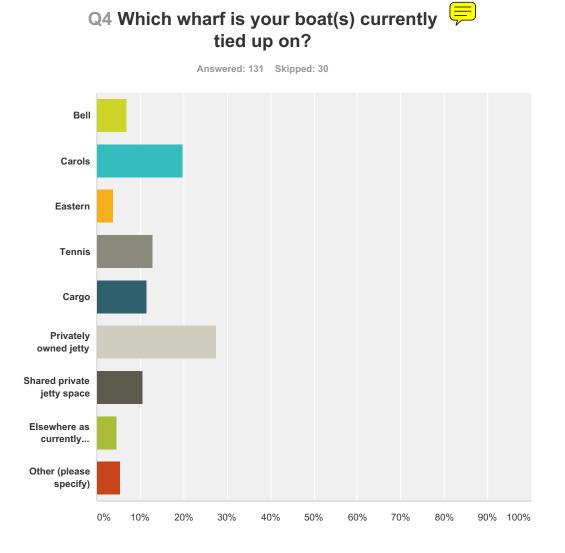


Answer Choices	Responses	
Yes	82.61%	133
No	17.39%	28
Total		161



Answer Choices	Responses	
Yes	74.05%	97
No, but I'm on the waiting list	9.16%	12
No, and no desire to have one	16.79%	22
Total		131

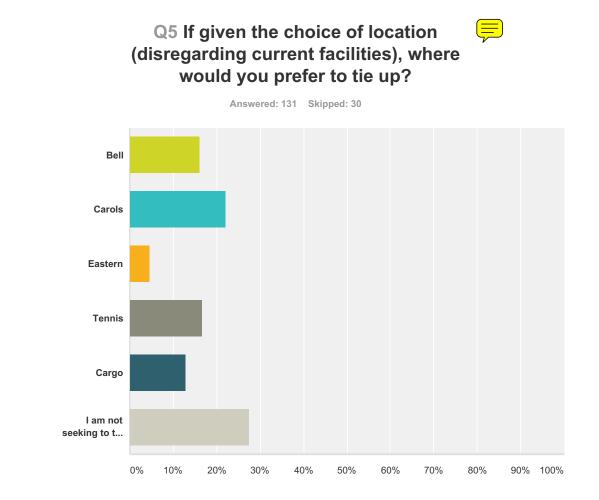
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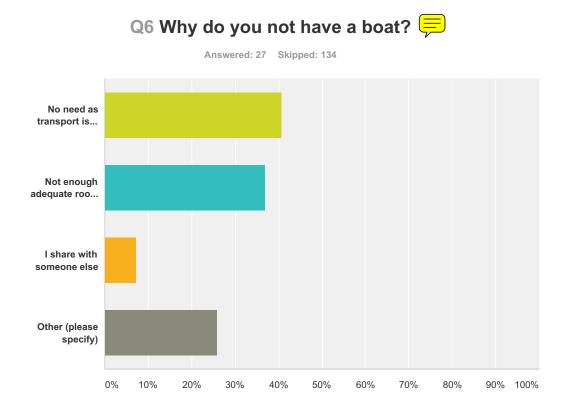
Answer Choices Responses 9 6.87% Bell 19.85% 26 Carols 3.82% 5 Eastern 12.98% 17 Tennis 11.45% 15 Cargo 27.48% 36 Privately owned jetty 10.69% 14 Shared private jetty space 4.58% 6 Elsewhere as currently actively looking for a spot 7 5.34% Other (please specify) **Total Respondents: 131**

#	Other (please specify)	Date
1	RPA Yacht Club	

2	In the pond at Tennis
3	North Elvina bay wharf
4	Tennis Users Group
5	Bills beach
6	Temporarily on a friends private jetty
7	Beached daily at tennis !

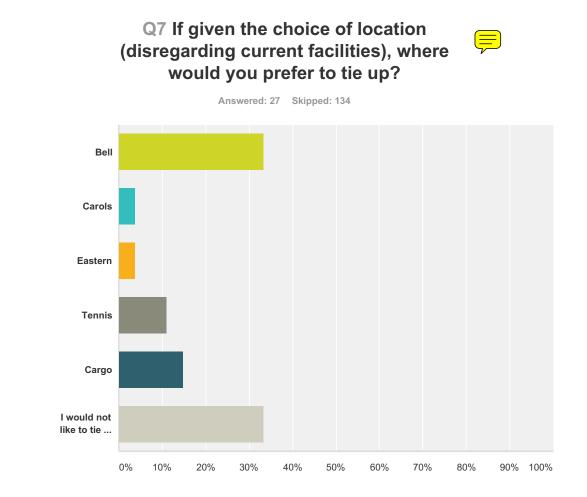


Answer Choices	Responses	
Bell	16.03%	21
Carols	22.14%	29
Eastern	4.58%	6
Tennis	16.79%	22
Cargo	12.98%	17
I am not seeking to tie up on a public wharf	27.48%	36
Total		131

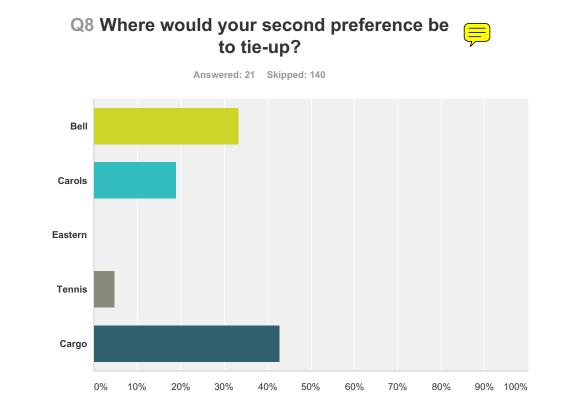


Answer Choices	Responses	
No need as transport is adequate (ferry, water taxi)	40.74%	11
Not enough adequate room to reliably tie one up	37.04%	10
I share with someone else	7.41%	2
Other (please specify)	25.93%	7
Total Respondents: 27		

#	Other (please specify)	Date
1	Yet to learn to use a boat	
2	I moved off the island as it's getting very expensive to have a Car and boat and catch ferries to the island, rich mans paradise.	
3	We have just become residents in the Island and do not have our boating licences yet.	
4	Health issues. I couldn't say current transport is adequate, especially at night.	
5	Too expensive for our needs	
6	I am living on the mainland and renting our island house	
7	not live on island	



Answer Choices	Responses	
Bell	33.33%	9
Carols	3.70%	1
Eastern	3.70%	1
Tennis	11.11%	3
Cargo	14.81%	4
I would not like to tie up on a public wharf anyway	33.33%	9
Total		27

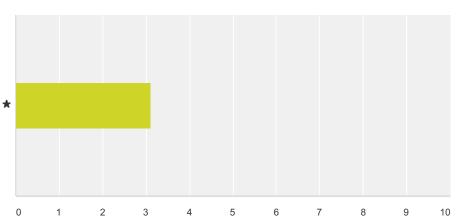


Answer Choices	Responses	
Bell	33.33%	7
Carols	19.05%	4
Eastern	0.00%	0
Tennis	4.76%	1
Cargo	42.86%	9
Total		21

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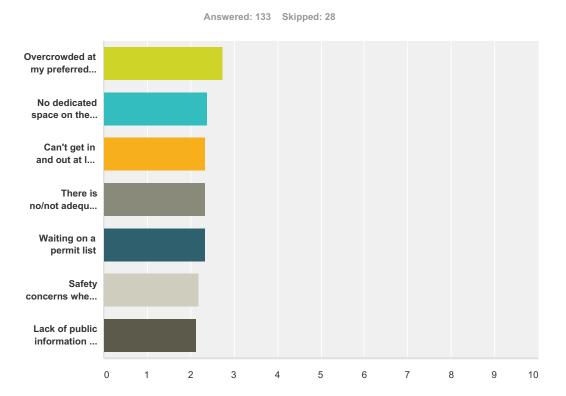
Q9 Please rate your satisfaction with your current arrangement

Answered: 133 Skipped: 28



	Very unsatisfied	(no label)	lt'll do	(no label)	It's going great!	Total	Weighted Average
*	21.05%	9.77%	27.82%	20.30%	21.05%		
	28	13	37	27	28	133	3.11





Q10 Please	rate	your	area	of	concerns
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	No problems	Some concerns	A big issue	Critical/Prohibitive	N/A	Total	Weighted Average
Overcrowded at my preferred wharf (not enough	11.28%	21.80%	26.32%	22.56%	18.05%		
space)	15	29	35	30	24	133	2.7
No dedicated space on the wharf	23.31%	21.80%	16.54%	18.05%	20.30%		
	31	29	22	24	27	133	2.3
Can't get in and out at low tide	25.56%	18.80%	18.05%	17.29%	20.30%		
	34	25	24	23	27	133	2.
There is no/not adequate organisation for the tie-up	27.07%	21.05%	15.04%	20.30%	16.54%		
positions	36	28	20	27	22	133	2.
Waiting on a permit list	21.80%	7.52%	9.77%	15.04%	45.86%		
	29	10	13	20	61	133	2.
Safety concerns when using a tie-up facility	30.83%	19.55%	20.30%	13.53%	15.79%		
	41	26	27	18	21	133	2.
Lack of public information on wharves	27.07%	27.07%	21.80%	8.27%	15.79%		
-	36	36	29	11	21	133	2

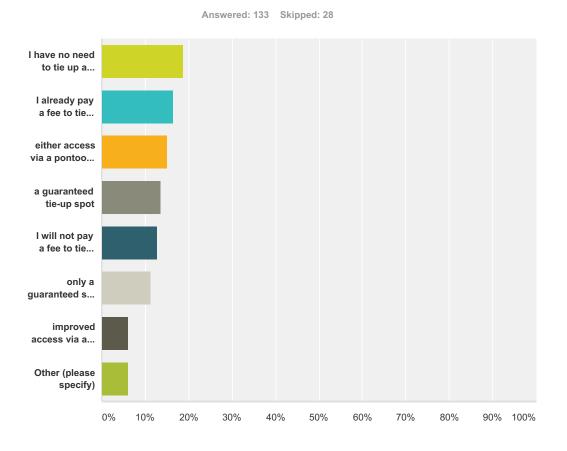
#	Other (please specify)	Date
1	carols wharf works well. no change needed	
2	There isn't any issues with the current system at carols wharf. Boat owners communicate harmonious with each other. I do not wish to change the current system and pay for boat parking like other wharfs (cargo), we pay enough already with other parking fees.	
3	My greatest concern with private wharf at cargo is users that have not purchased a permit however feel it is ok to park on the wharf that others are funding by purchasing their annual passes. Increasingly, if you come home late there are little to no spots available.	

4	Would like to know about the Tug /Membership/ how it works/ waiting list / potential to extend / dig out Tennis Pond
5	Tennis is miss managed by the users to the point of public danger. I voted for council management lost its a democracy but it's dangerous
6	none
7	need to have some space for visitors ideally
8	People from outside the wharf local area getting permits for that wharf
9	With no means of tying the stern there is a considerable reduction in the amount of safely usable space when windy. Also impossible to work out where and if space available in the dark when there are often 25 boats already at cargo
10	Just a comment about the allocation of wharves; People at the top of the fire trail should be given a choice between Tennis and Cargo as Tennis is the nearest wharf for those who use a vehicle to get to the wharf and having Tennis as their wharf reduces traffic considerably.
11	Ladders would be useful especially at low tide. Removed ladders by works dept. need to be reinstated.
12	When the new pontoon was put at Tennis, we had an agreement that bigger boats would go on the outside as they can take the swell better and so that they did not jam smaller boats. This was observed quite well at first. However, no one wants to be a policeman and so with the passing of time, and more new people, more and more large boats come on the inside, as large as 90hp. The largest boats are very heavy and I often cannot move them to squeeze my smaller tinny in so it is not a problem for others at low tide. I know of a small boat being sunk by a larger boat on the inside riding up on top of it. Both at the Island pontoons, and at the commuter pontoon we need separate designated areas for smaller or lighter boats. They take up less space, pay the same rates but get bashed up more. There is no incentive to have a small boat, but the larger the boats, the more space we need. I suggest that a horsepower rating would be easiest way to designate an area rather than length or width e.g. boats up to 20hp need a designated area. The small boats area on commuter currently is set at such a small size that very very few commuter boats qualify, but tenders from yachts do - and some of them use it.
13	Security at the commuter wharf is non existent. It would be good if we could have security gates to limit access from the road and security camera coverage of the area to assist police with their investigations with theft from the boats.
14	Need to watch tides and plan for the day ahead. It works well until there is a surprise!
15	I think a size limit for permits could be useful.
16	Frustrating to have to pay while others don't and have no consequences
17	This assumes I have a boat to tie up. I don't.
18	No problems. Ferries are great.
19	I surrendered my Cargo permit when I moved off, but when I move back on I do not have a space to tie up, even though I own a property there. I cannot tell prospective renters there is a place for them to tie up. Since council took over the management of tie up on wharves, there is no space. The place looks tidier but now we suffer a fine if we tie up without a permit.
20	There is no policing of boats that are illegally tied up at night. Also rampant vandalism at Cargo wharf, lights destroyed and boats robbed and trashed. There needs to be better police/council monitoring of the facility.
21	There is inconsistent management of allocation of wharf spaces. On Eastern wharf, total a long time islander (who was just moving back to the Eastern side) that there was no space for his boat (even thought there was). Not 2 weeks after this happened, a islander who's been on the island for less than 12 months set a new mooring up for himself without asking anyone, in exactly the same location that there allegedly was no space in before. Said nothing to this new person, and his boat and mooring are still there, while the long time islander now has to walk all the way to Cargo beach for his boat mooring. I think it's pretty self explanatory how unjust this is. On Tennis, it appears the waiting list is only there for show, with little transparency, including constantly changing information from TUG management of why they won't accept new people onto the waiting list. A number of people have been on the waiting list for a number of years, while a new person, not on the waiting list, was given a TUG spot only a few months after they moved in next door to one of the TUG managers. Additionally TUG management believes that they have some kind of authority in terms of tie ups to the ferry pontoon, which has nothing to do with TUG, and TUG management and members have an ongoing record of breaking the law by untying and moving boats to precarious positions. [And that's not even going into the many boats that have TUG spots but are unregistered, which I believed was a requirement of TUG.]
22	We must pay for a permit at cargo but it is not monitored and the number of boats tying up there without permits continues to increase. As the spaces are not dedicated thus means that the 18 spaces are often accommodating many more boats. The wharf needs to be increased to allow for the size of the population and an equitable solution found in terms of both access snd payment.(some area young for the many)

nkey

23	There is no formal or clear system. Its first in first served. It creates confusion and potential conflict with other residents	
24	My concern is ot being able to come and go or park our boat because of limited facility. Also, I do not want to have to pay for everything : car, boat stickers at Church Point, another permit? No, no no!	

Q11 Would you pay an annual fee (of approximately \$100) to tie-up a boat on a public wharf for:



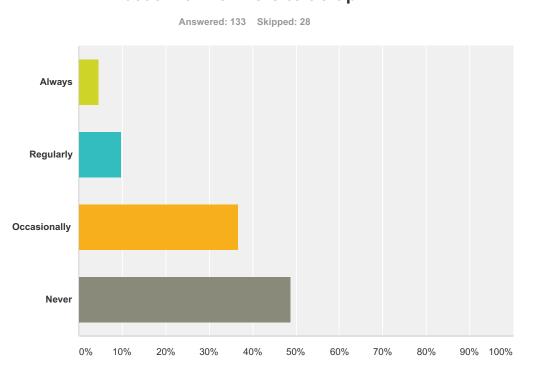
Answer Choices	Responses	
I have no need to tie up a boat	18.80%	25
I already pay a fee to tie-up my boat on a public wharf (Tennis or Cargo)	16.54%	22
either access via a pontoon or a guaranteed tie-up spot	15.04%	20
a guaranteed tie-up spot	13.53%	18
I will not pay a fee to tie-up my boat on a public wharf	12.78%	17
only a guaranteed spot on a pontoon	11.28%	15
improved access via a pontoon	6.02%	8
Other (please specify)	6.02%	8
Total		133

#	Other (please specify)	Date
1	no change or wharf fees needed	
2	we have never had to pay to tie up our boats at Carols, everyone looks after everyone else at Carols and it is a fair systemwe already PAY so much just to be able to get home (car permit, boat permit on mainland!!!) Enough nowPlease!!!!!	

SurveyMonkey

Scotland Island Wharves Survey

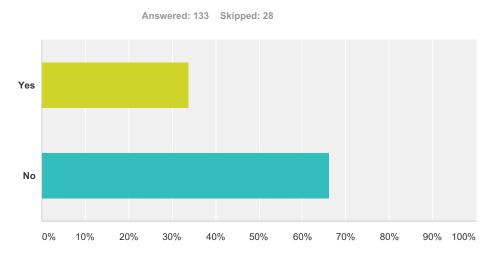
3	I would pay more if knew on a pontoon.	
4	I would be happy to pay more if needed.	
5	Cargo Pontoon Fee is currently \$158 which is half normal fee charged at Mackeral Beach if you hold a CP Permit	
6	I visit many homes on the island and really only need a spot at any wharf for a few hours (very occasionally overnight)	
7	Have own jetty	
8	street parking is free so should wharf parking on island is covered by rates	



Q12 Do you have guests visit via their own boat with nowhere to tie-up?

Answer Choices	Responses	
Always	4.51%	6
Regularly	9.77%	13
Occasionally	36.84%	49
Never	48.87%	65
Total		133

Q13 Has your current mooring situation resulted in any confrontation with another wharf user?



Answer Choices	Responses	
Yes	33.83%	45
No	66.17%	88
Total		133

#	I'd like to add some comment here:	Date
1	I have not personally had any confrontations however have witnessed others.	
2	my boat & others being untied & released to the ebb of tides	
3	N/A	
4	Entitled long time residents who don't give a care about others	
5	There is a boat at Bell that is tied up permanently that is never used but the owner keeps it registered and he is holding it for a time when he has another boat. It has been there something like 10 years and there have been complaints to Council but as it is a registered boat and not deemed abandoned it seems nothing can be done.	
6	I told he couldnt put 2 boats on Cargo with out permits	
7	Only because I haven't caught those without permits at the wharf	
8	Everyone needs friends - even Scotland Islanders Let us visit!	
9	We inherited a spot with our property but we have never been clear if this is acceptable (we were told this was how it works by the previous owner but are now unsure). We worry it has created tension with others who were here before us. The previous owner also charged us \$500 for our spot, claiming it was for the deep water mooring. As such, we would not be happy to lose it now!	
10	Some new residents overcrowd mooring spots by trying to put their mooring on top of somebody else's.	
11	Our boat has been damaged by other users driving between boat at speed to tie up to create space at the commuter wharf.	
12	Long time rsidents of Non waterfront dwelling seem to think they have a right to tie up at private jetties because they have done it for a long time ???	
13	Only with people who tie up and have no permit	
14	I've been in same spot for approx 17 years	

SurveyMonkey

Scotland Island Wharves Survey

15	Visitors ties up to the back of other boats causing damage to my boat and problem accessing my spot
16	Not appilcable
17	Because of a and a lack of space at carols there is confrontation. I experienced this tonight! Very unpleasant verbal attack where I was threatened with physical violence.
18	comments, verbal confrontation

Q14 Do you have any suggestions to improve the wharf situation?

Answered: 58 Skipped: 103

#	Responses	Date	
1	the wharf at church point becomes too busy and lots of car parking issues		
2	No problems at our wharf		
3	It needs to be longer, not enough room and half the boats can't get / don't have permits.		
4	More space. Cargo is good but way to small. KOSTER ISLAND IN Sweden has a automatic ferry that goes by cable between the south and north islander. Works great. SCOTLAND ISLAND SHOULD HAVE THE SAME.		
5	Enforce the rules that have been put in place for the private wharf at Cargo.		
6	Being able to impound non subscribers eg		
7	subscriber pontoons like cargo and tennis so more people can access Bells wharf		
8	No		
9	Access via pontoon would significantly improve safety for both ferry / water taxi passengers and commuter boats.		
10	Improve public transport, ferries and taxi, running times		
11	If people want to have a pontoon, and pay for it, that is fine, but those of us who are happy and prepared to tie up to the wharf, wade out to our boats at low tide etc, should be allowed to continue doing so without having to PAY more \$\$\$\$\$!!!		
12	Tennis - to look into cost of dig out and adding another arm to TUg , with cost shared by those on waitlist/members at present also look at how often users use Tug, work related/school runs. Also a better monitor system as it seems anyone can tie up.		
13	Should be a user pays system.		
14	Cameras need to be installed at Tennis Wharf due to the ridiculous ongoing thefts and boats being untied. It is a disgrace.		
15	Council management where no one gets to opt out and there are rules that are abided to		
16	no		
17	make Eastern slightly longer		
18	More Space at Church Point please		
19	Add some additional lights on the jetty		
20	Ask the people that haven't used their boat in years to move it so others can use their space.		
21	Carols will not support a pontoon without some kind of breakwall		
22	There are some possible areas that council owns that have water access like Elsie street that could take a wharf.		
23	No		
24	Allotted spaces and stern posts or buoys		
25	See earlier comment re Tennis and Cargo for top of the island residents using vehicles		
26	Guaranteed pontoon berth at eastern would be great		
27	The wharf should extend so no one is stranded in the shallows. All residents should have guarenteed spots with reasonable access/depth. Ladders for safe commute should be provided (particularly if we are paying an annual fee!). Space should be set aside for guests or visitors.		
28	Keep it local. Community established boat users priority.		
29	A deep water pontoon with a breakwater.		

30	Provide designated area for smaller, lighter boats so they get a fairer deal, are less damaged and there is some incentive to stay small. 15 hp was considered a sizeable engine when I arrived, and many people had smaller!	
31	See comments regarding security improvements. Also, I am assuming the smaller commuter wharf (closest to Homeport Marina) is tempory. If this is correct it would be good if this wharf becomes perment allowing the maximum amount of space for residents to tie up.	
32	Tennis is too shallow at low tide	
33	Finger wharves at Carols and some sort of extension at Bells - these seems to be the worst served.	
34	Extension of Bell's wharf is required to provide more mooring spots for this side of the island	
35	Provide more tie up spaces via bigger public jetties	
36	Have only recently moved to the island but it's far from ideal that anyone would live on the island and not be able to get on and off the island at any time and critically, that there would not be a space to tie up one boat per household at a minimum	
37	Sorry, but no.	
38	We should all use the ferries; cheaper in the long run, better for the environment and less stress.	
39	Just regular normal maintenance.	
40	There needs to be a space available to rent payers and rate payers. Part time residents near cargo objected with legal support and had the new cargo wharf (5 years ago) shortened and reduced in capacity. Therefore it was a problem as soon as it was built. If everyone had one tie up space it would be equitable. Its not ok for some folk to have multiple vessels tied up and others have none.	
41	There must be a number to the amount of boats that can tie up, no more no less the whole wharf situation on the island is incredibly mismanaged.	
42	Better council maintenance and policing of illegal tie ups.	
43	Cargo is a mess with abandoned boats, people are selling houses with public wharf spaces so those on the wait list aren't getting a look in, red boat at Bell full of water - he keeps it there to 'hold' his spot & noone else can use it	
44	keep as it is and maintain current situation. Are there more houses and people since the origional 5 wharves have been built? If council keep approving development there will be more people and therefore additional wharf/ wharf space is required to cater for population.	
45	Probably restrict the number of boat places. More people should use the ferry.	
46	Install a pontoon, nominate an individual to go to if you have an issue on a particular wharf.	
47	Another pontoon for those on wait lists. boat.	
48	Unbiased wharf management. No mooring minders. Communication	
49	mooring facilities at carol's like at tennis	
50	Better management of allocation of spots would be a good start. And If people are between wharves, they should be entitled to be on both waiting lists, and stay on their preferred waiting list, even if they are allocated a spot on their less preferred wharf	
51	Bells, Catols, Eastern require upgrades. Tennis is working perfectly ok. Tennis wait list would go as most people on wait list do not live in Tennis area. And a number of people currently on Tennis who live closer to other wharfs would move to their closest wharf to improve tie access even more	
52	Proper public ferry wharf at Cargo. Better watertaxi service i.e. extended hours.	
53	What's needed is a pontoon to the eastern side of Carols. Much like is currently in effect at Tennis	
54	More provision of space. The original design for the wharf at cargo was larger but council did not want to go to court with a waterfront holiday house owner who objected so they agreed to the smaller wharf. Thus was very short sighted as it was never going to resolve the issue of getting all boats off the beach. Also the 18 boat tie up was based on mu her smaller boats than the average boat actually moored at the wharf.	
55	If council is responsible for the wharves then they need to research current and future population growth of the island	
56	The wharves would cater to more vessels if dinghies used a saw-tooth mooring system, ie, dinghy 1 tied up close to wharf, 2 pulled out beyond 1, 3 moored parallel to 1, 4 moored parallel to 2. As vessels are not usually all tied up at once this would create room to pull an outer dinghy to the wharf enabling a person to board.	
	1	

57	Upgrade one wharf at the time. Ensure it is not user payer, but Council's responsibility to provide sufficient access (or at least 1 boat free per household). Remove systematically all "dead" boat which are holding spots and are never used!	
58	Bell needs to be extendedit's too shallowonly 6 or so boats are in water at low tide and it is completely inadequate for the number of users.	

Q15 Do you have any other issues with council wharves?

Answered: 48 Skipped: 113

#	Responses
1	only at church point
2	Council should leave the new pontoon wharf at the commuter wharf as there is never enough parking over at church point.
3	I would love to know when the path and stairs are going to be built at cargo wharf. After rain it is very slippery getting to the jetty. There is often vehicles, skip bins, mounds of gravel etc that we have to navigate around. When the jetty was built we were told the path and stairs would follow, to date nothing !!!
4	Lack of monitoring of Cargo wharf.
5	Work done recently on Tennis is excellent
6	Where fitted, sacrificial polyethylene block fendering needs to extend from the water line to the top edge of the pontoon. The current practice of fitting a single 200-250mm strip at the top edge leaves a sharp edge at gunnel height for most small commuter boats and presents a significant OH&S issue; namely a shearing or guillotine hazard for fingers / hands gripping a gunnel.
7	Not enough space at commuter - maybe this will resolve when construction is finished.
8	I think a shame Council cant increase tender cost to repair each wharf, so complete repair done (example Tennis Wharf, repair not complete due to cost, the body of work took a long time to do, i am sure all could have been done in a more effective time frame and all would have probably been finished including the wharf steps, part of now resurfaced.
9	I used to have a spot at Carols which was un usable to to the tides and safety concerns with the children, especially in wet and rough weather.
10	Everyone can't elect the wharf tie up of their choice it will not work So an agreed fair system that is followed and enforced If this was achieved it would also reduce traffic on roads and i suspect lower the vehicle usage
11	We shouldn't have to pay to get to our homes, we pay rates, for what I don't know, don't receive any think for it. When mainland residents can drive right up to their homes and don't have to pay to park car and boat.
12	no
13	be good to have ladders at regular intervals
14	If they get much bigger there will be more noise and traffic and pollution.
15	Yes, I have an issue. I find it unbelievable that we need to pay a fee to moor at Church Point. And even more that if the Council is going to upgrade the wharfs we will be most likely subjected to another fee to reach our homes. Shouldn't the Council improve the jetties without us having to worry about additional fees? Scotland Island is becoming a joke and some people are already calling it 'Sticker Island'.
16	Yes, that we need to pay stickers to be able to come and go from our homes. Pittwater's residents get two car park stickers with the council's rates. Why can't we get a similar free sticker to moor boats at Church Point and at the Island's wharfs?
17	Illegal tie ups at Cargo Pontoon need to be addressed by Council compliance.
18	Mooring minders. The private use of public space is not a right.
19	No
20	Over used by those without permits
21	Yes there is a shortage of berths at Church Point Commuter Wharf the temporary wharf needs to become permanent after works are complete
22	It is never clear where we are allowed to tie up. Public wharves, if truly public, should be signed as such, with designated areas clearly marked. Carols may be public, but all of the spots are allocated to residents so it is not really public!

23	Concerned, New resident expectations of paying for a good spot, when there is a pecking order that needs to be adhered to for locals.	
24	Take too long to change light bulbs. Railings need repairing and general condition seems to have deteriorated over the years. No disabled access from Carol's wharf to the road. This is a reduced amenity from twenty years ago.	
25	I am glad the steps at Tennis were maintained and thank those who helped achieve that.	
26	Increase maintenance and beautification should be a priority	
27	Commercial boats dump rubbish into rubbish bins at the end of their charter, security cameras would show who is abusing the public amenity	
28	No.	
29	No	
30	Obviously commuter is over-crowded but generally it is OK.	
31	Steps near bells wharf are uneven and dangerous	
32	It would be good to know that there will be adequate tie up facilities on Church Point wharf as we sometimes have to take a ferry if the tides are not right for a trip off the island.	
33	Police the wharves and kick off the people that dont have a permit so the people that pay get to use it especially commuter wharf next to cargo which is only licensed for 18 boats and at least 25 tie up and no care is given to anybody.	
34	All wharves should have safe pick up and drop structures, some of the council wharves in Pittwater are woefully inadequate.	
35	Mess at Cargo, dumping of building material in the council bins	
36	Why do we have to pay for boat tie up at commuter wharf? Is this the case at every public wharf in northern beaches council? Seems an unnecessary financial burden when we also pay car parking fee and both fees do not guarantee any spot or security. The council should remove all boat parking fees.	
37	No	
38	I would like Bell Wharf to be called BELL (no "s" as in Bells) Wharf again on the sign at the wharf and in council and all other signage and literature. Bell wharf has that name as there used to be a bell on the wharf to summon the ferry (there are photos of this) and was not named after a family as eg Halls	
39	There is a user at bell who has kept his spot with an old unused boat for many years now. This is entirely unfair to those waiting for a space and council should remove the sinking dinghy.	
40	If TUG can do it so can everyone else	
41	Not safe for getting on and off the ferry. Needs to be like Tennis at each wharf for safety. Lots of young families moving on and kids need to be safe.	
42	Need more wharf options on the mainland not just Church Point.	
43	No	
44	No security at Church Point Wharf! We pay for tie up access. Should have after night time gate and cc TV camera for public safety and theft prevention.	
45	This may be irrelevant to this issue, but why can't we have recycle bins at the public wharves - Council picks up recycled from private dock owners (and more frequent green waste pickup!)	
46	Regular vandalism to the lights which seems strange as they would only affect one household.	
47	Plenty. The church point waiting list is a problem for new residents making them feel unwanted or unwelcome. Fines are only issued at the end of each month because the ranger processes it this way. This can mean that multiple fines can be incurred without a resident knowing about it. Bells is far too small! Carols is probably taking up some of that shortfall. There needs to be another commuter wharf between bells and carols, but private land makes access difficult.	
48	Yes, Church Point does not have enough capacity, it is very hard to park there on a week day after 8am.	



Q16 Would you like to become involved in

30% 50% 70% 80% 40% 60% 90% 100% 0% 10% 20%

Answer Choices		Responses	
Yes please, it sounds like great fun and I want to help change the community for the better. Plus, I love parties.	6.82%	9	
I'd really love to, but no thank you.	93.18%	123	
Total		132	