

# EASYLINK SCOTLAND ISLAND COMMUNITY TRANSPORT VEHICLE



## CALL 0404 103 700

#### **MISSION**

To provide residents with practical, aged or disability and emergency transport and to reduce the necessity to operate private vehicles, thus lessening traffic and minimising further wear and tear of Island roads

#### **How It Works**

Volunteers give their time for a 24-hour duty period – it is not a taxi service Maximum of **4 passengers** – shopping, light goods, luggage to be carried in rear utility Animals may **ONLY** be carried in the rear utility

#### Children must be accompanied by a responsible adult at all times

Securely packaged garbage may **ONLY** be carried in the rear utility During wet weather the service may be suspended due to road conditions

#### **Transport Charges:**

- Fares are to be paid in cash at time of pick up
- Normal fare \$12.00 per trip
- Concession fare of \$7.00 per trip available to registered applicants
- Cheques and credit cards are not accepted and no credit is available
- \$50 and \$100 notes are not accepted

#### **Booking Procedures:**

Regular service hours are from 9am to 7pm, 7 days per week

Advance notice of bookings must be a minimum 30 minutes

Shoulder period service hours are from 8am to 9am and 7pm to 10pm, 7 days per week

- Bookings between 8am and 9am MUST be requested the previous day by 7pm
- Bookings between 7pm and 10pm MUST be requested by 5pm and are subject to driver availability
- A flat charge of \$20.00, no concessions, applies for all trips made between 9pm and 10pm
- No bookings will be taken after 7pm

Check availability BEFORE shopping as vehicle may be out of service for some reason

Please contribute to the efficiency of the service by using the booking procedures

### **Emergency Services:**

• 24-hour emergency transport is free of charge to residents and/or emergency services personnel

## Invalid / Disabled & Aged Service:

- Concession fare is available to residents with current mobility parking scheme card or who are over
  75 years of age
- Application form must be completed and submitted with proof of concession (available from driver)
- Wheelchairs can be transported in the rear utility compartment

#### **Transportation of Goods:**

The vehicle **does not carry furniture, whitegoods, building materials, etc.** unless small in size and quantity. The driver is not required to lift heavy items and reserves the right to refuse to carry such goods and materials but refer you to an Island commercial carrier.

#### **Funding:**

The service is supported by funding from Transport for NSW, through Easylink Community Services who lease the vehicle from Northern Beaches Council.