



# EASYLINK SCOTLAND ISLAND COMMUNITY TRANSPORT VEHICLE



**CALL 0404 103 700**

March 4 2024

## MISSION

To provide residents with practical, aged or disability and emergency transport and to reduce the necessity to operate private vehicles, thus lessening traffic and minimising further wear and tear of Island roads

## How It Works

Volunteers give their time for a 24-hour duty period – **it is not a taxi service**

Maximum of **4 passengers** – shopping, light goods, luggage to be carried in rear utility

Animals may **ONLY** be carried in the rear utility

Children must be accompanied by a responsible adult at all times

Securely packaged garbage may **ONLY** be carried in the rear utility

During wet weather the service may be suspended due to road conditions

## Transport Charges:

- Fares are to be paid in cash at time of pick up
- Normal fare \$15.00 per trip
- Cheques and credit cards are not accepted and no credit is available
- \$50 and \$100 notes are not accepted

## Booking Procedures and Fares:

*Regular service hours are from 9am to 7pm, Monday to Saturday (no service on Sunday)*

- Normal fare \$15 per trip
- Advance notice of bookings must be a minimum 30 minutes *(no on-demand pickups)*

*Shoulder period service hours are from **8 am to 9 am and 7 pm to 8 pm**, Monday to Saturday*

- Shoulder period fare \$20.00 per trip
- Bookings between 8 am and 9 am MUST be requested the previous day by 6pm
- Bookings between 7 pm and 8 pm MUST be requested by 6pm

**Check availability BEFORE shopping as vehicle may be out of service for some reason**  
**Please contribute to the efficiency of the service by using the booking procedures**

## Emergency Services:

Emergency transport is free of charge to residents and/or emergency services personnel

## Mobility/Disability:

Step available for access into vehicle cabin

Wheelchairs can be transported in the rear utility compartment

## Transportation of Goods:

The vehicle **does not carry furniture, whitegoods, building materials, etc. unless small in size and quantity**. Goods must not overhang the tray and must fit under the tonneau cover using the stretchy cord as a tie down. The driver is not required to lift heavy items and reserves the right to refuse to carry such goods and materials but refer you to an Island commercial carrier.

## Funding:

The service is supported by funding from Transport for NSW, through Easylink Community Services who lease the vehicle from Northern Beaches Council.

## Privacy Policy:

Please note that the recording of passenger names along with the details of the pick-up and set-down addresses is mandated by Transport for NSW under the funding agreement with Easylink. Easylink may in turn be required to provide these personal details to Transport for NSW under the funding agreement.