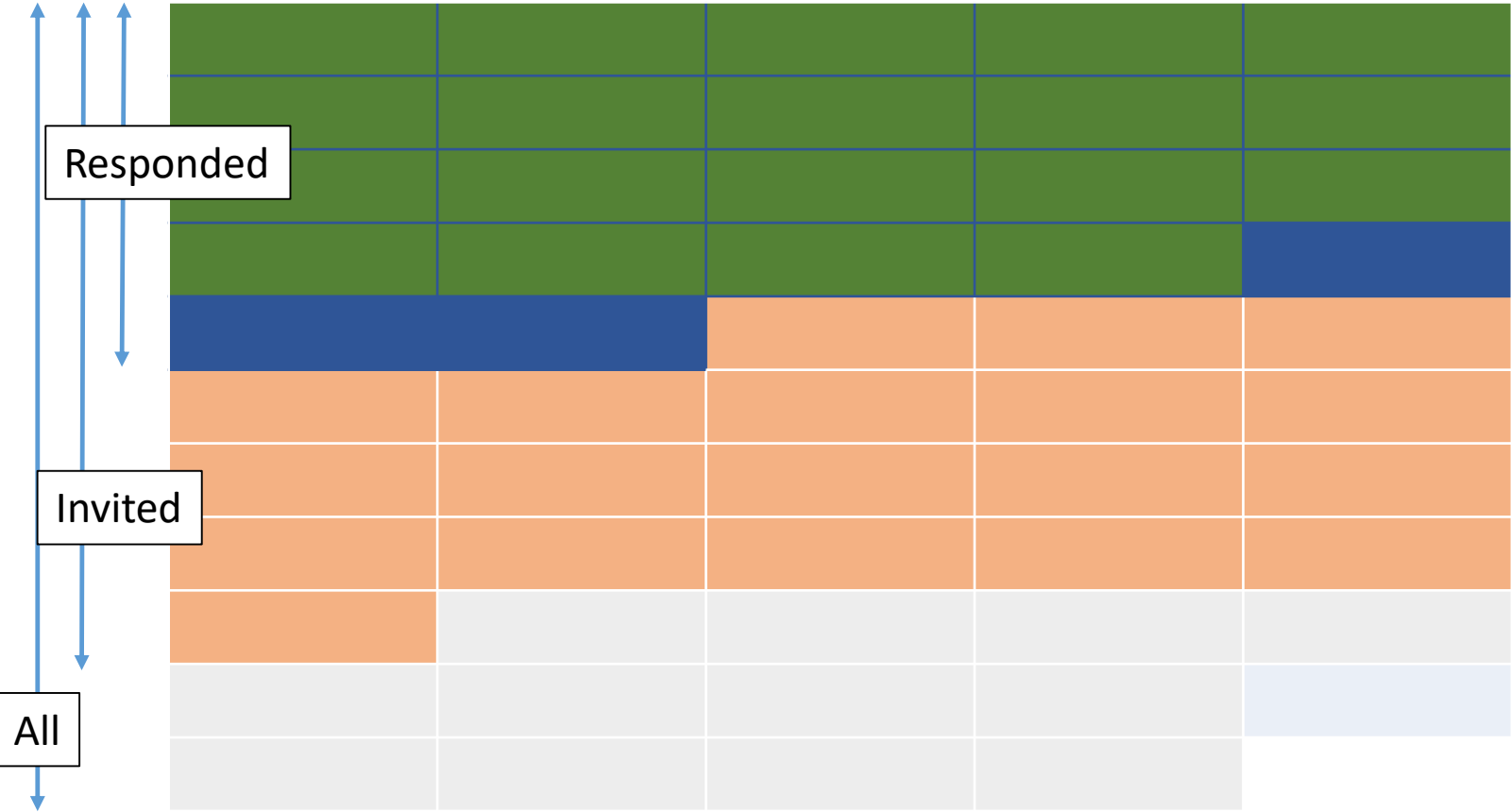




SIRA SURVEY 2016



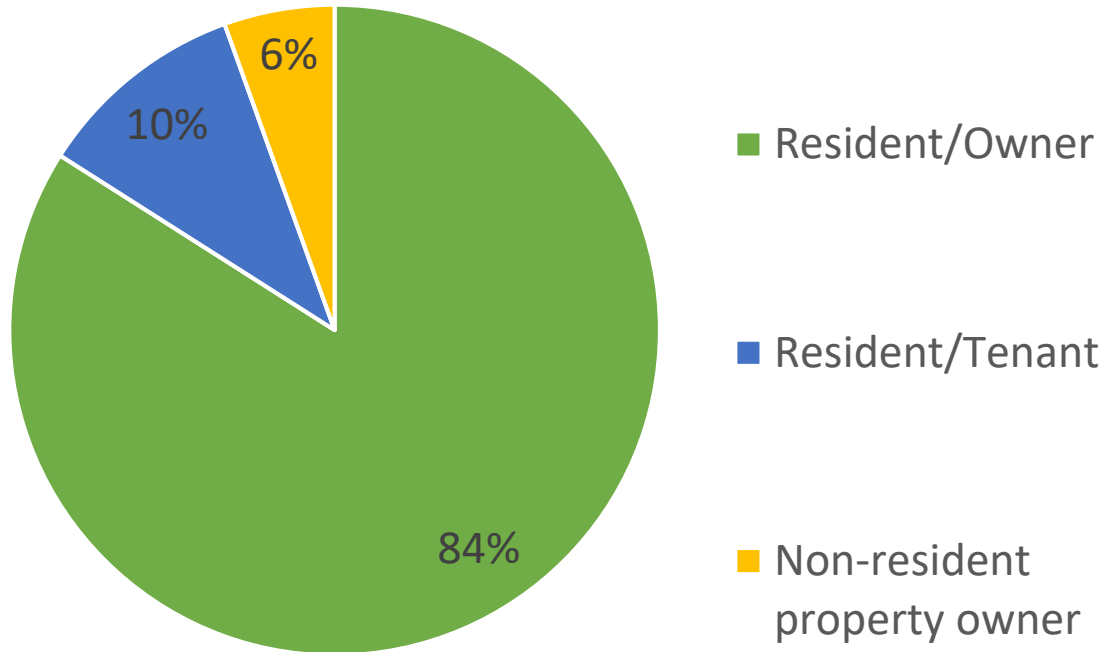
Survey Participation



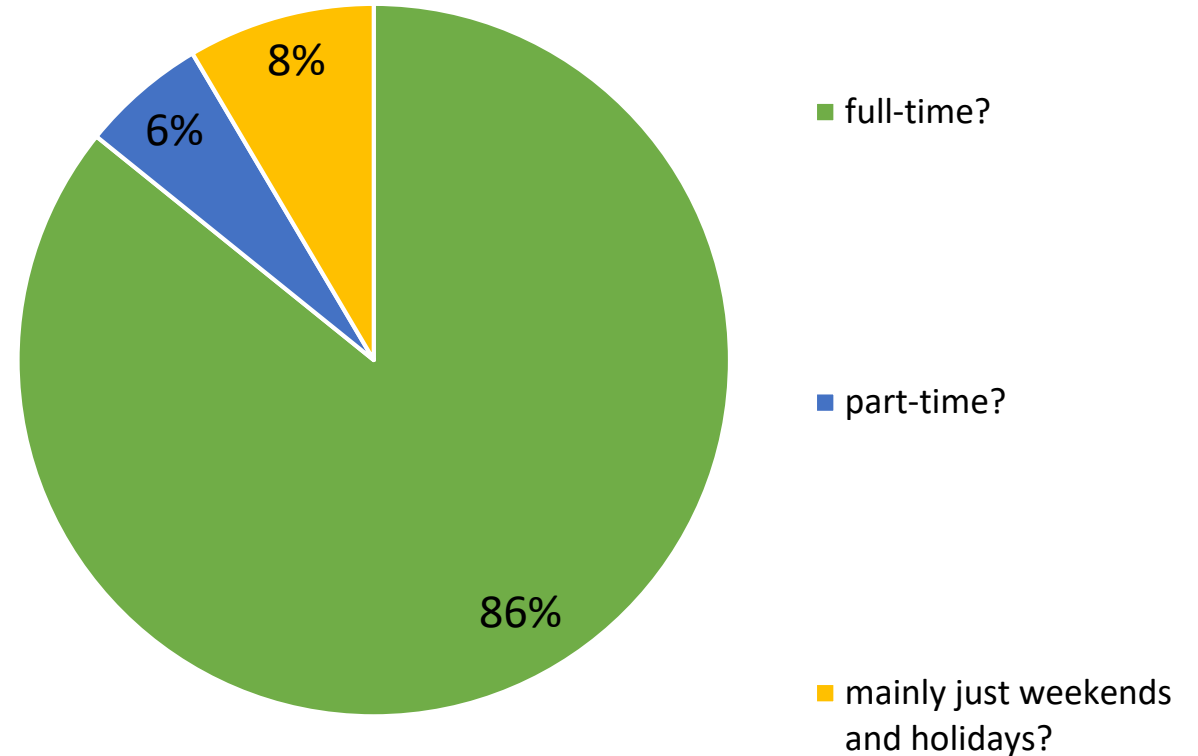
2011 Census	506 Adults
Non resident owners	7% of SIRA
Total estimated	541 People
Survey Invites	410
Responded	222
Completed	187
Partial	35

Participants

Residential Status



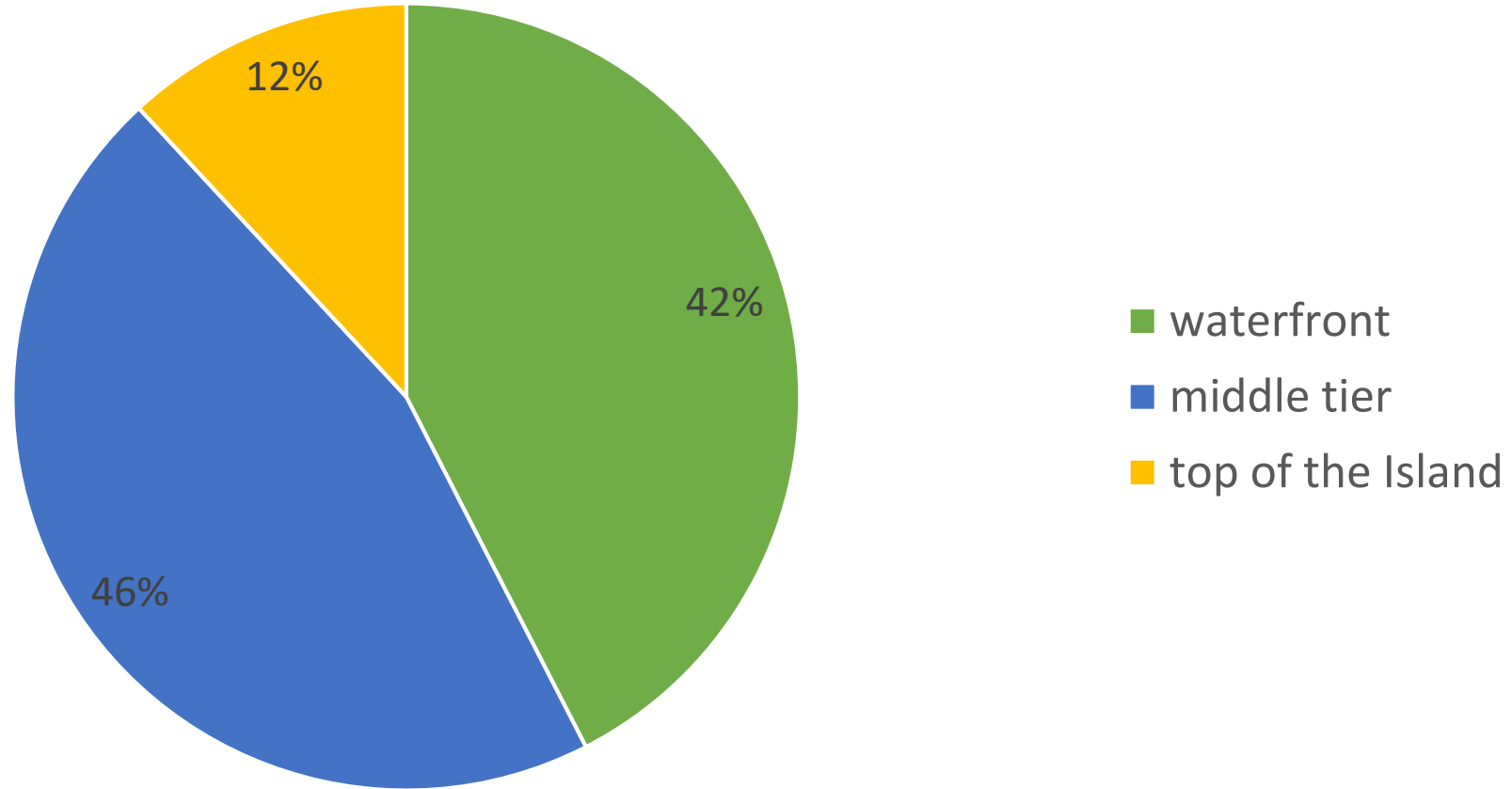
Living on the Island



In comparison with the 2011 Census, tenants look underrepresented (census = 23%)

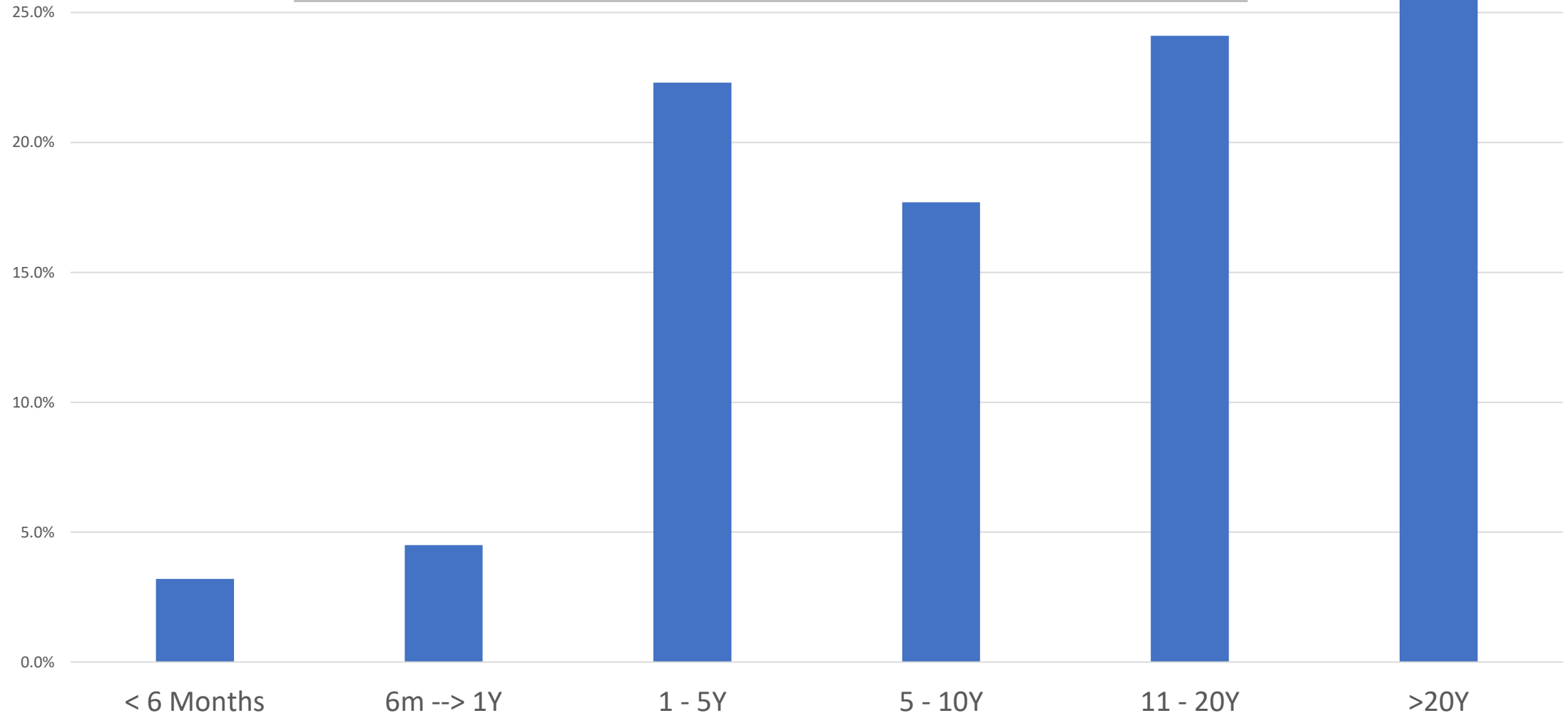


Property Locations

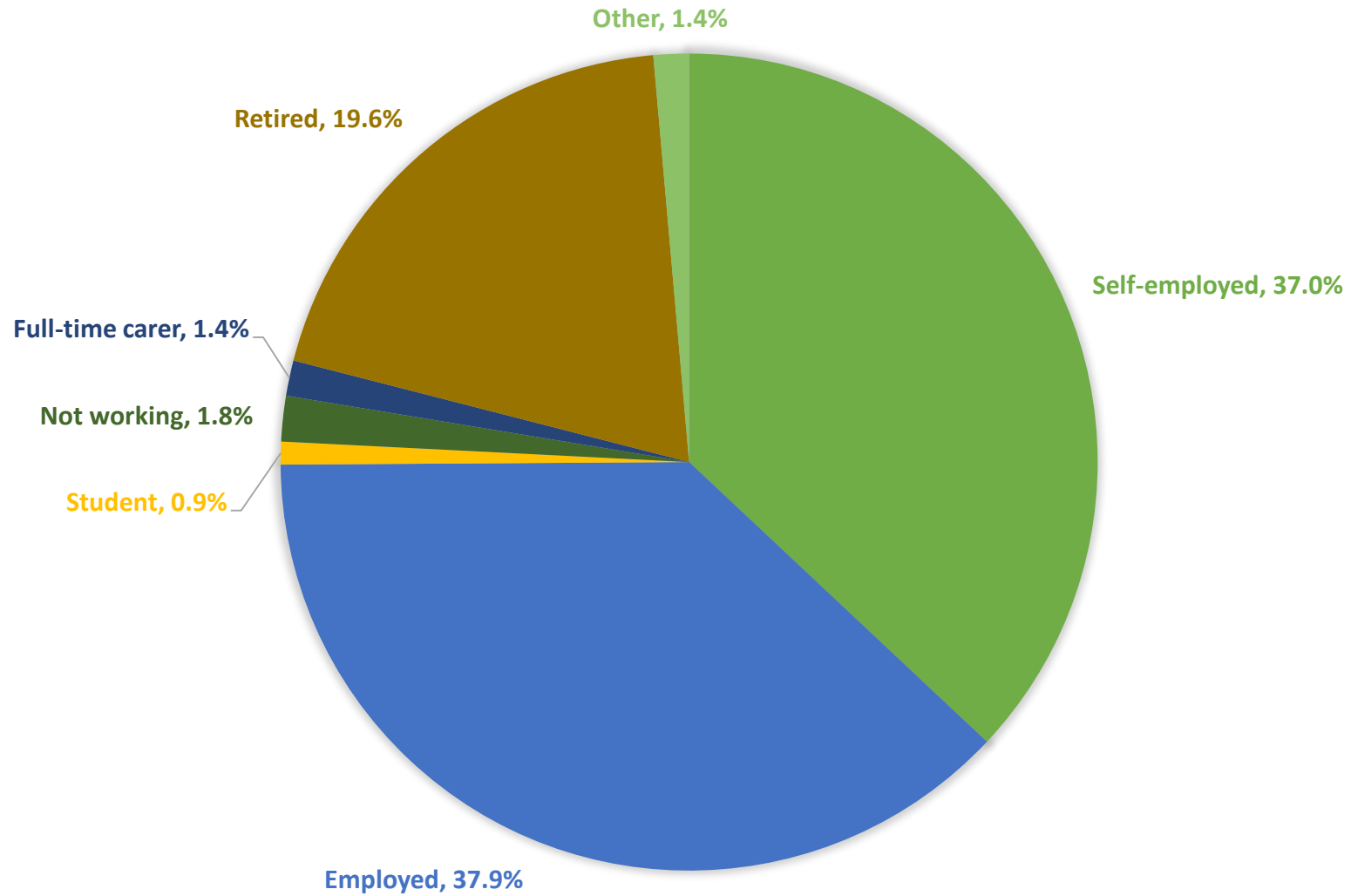




Length of Residency



Employment Status



SIRA Services' Performance



Rating SIRA's Services Performance

Satisfaction	Emergency Water	Community Vehicle	Community Hall	Membership
Info Available	94%	91%	78%	96%
Availability of the service	95%		96%	
Administration	92%	95%	87%	95%
Customer Service	95%	100%	94%	
Pricing	88%	99%	84%	
Billing	95%		96%	97%
Dispute Resolution	91%	100%	100%	



Comments regarding Services

Community vehicle 100% positive comments

EMERGENCY WATER	Comments	Community Hall	Comments	MEMBERSHIP	Comments
Positive	12	Positive	5	Positive	4
Online Bookings	8	Info and promotion	5	Availability paper method	1
Fight for mains	3	New uses	2	Online failed	1
Question	2	Red tape	1	Duplicate emails	1
Issues with other residents	2	Should be used more	1	Should be online	1
Waiting period issue	2	No piano	1	Family membership	1
Better reporting to committee	1	Open the toilets	1	Hire a manager	1
Not happy with price rise	1				
Not happy with question	1				
Grand Total	32	Grand Total	16	Grand Total	10

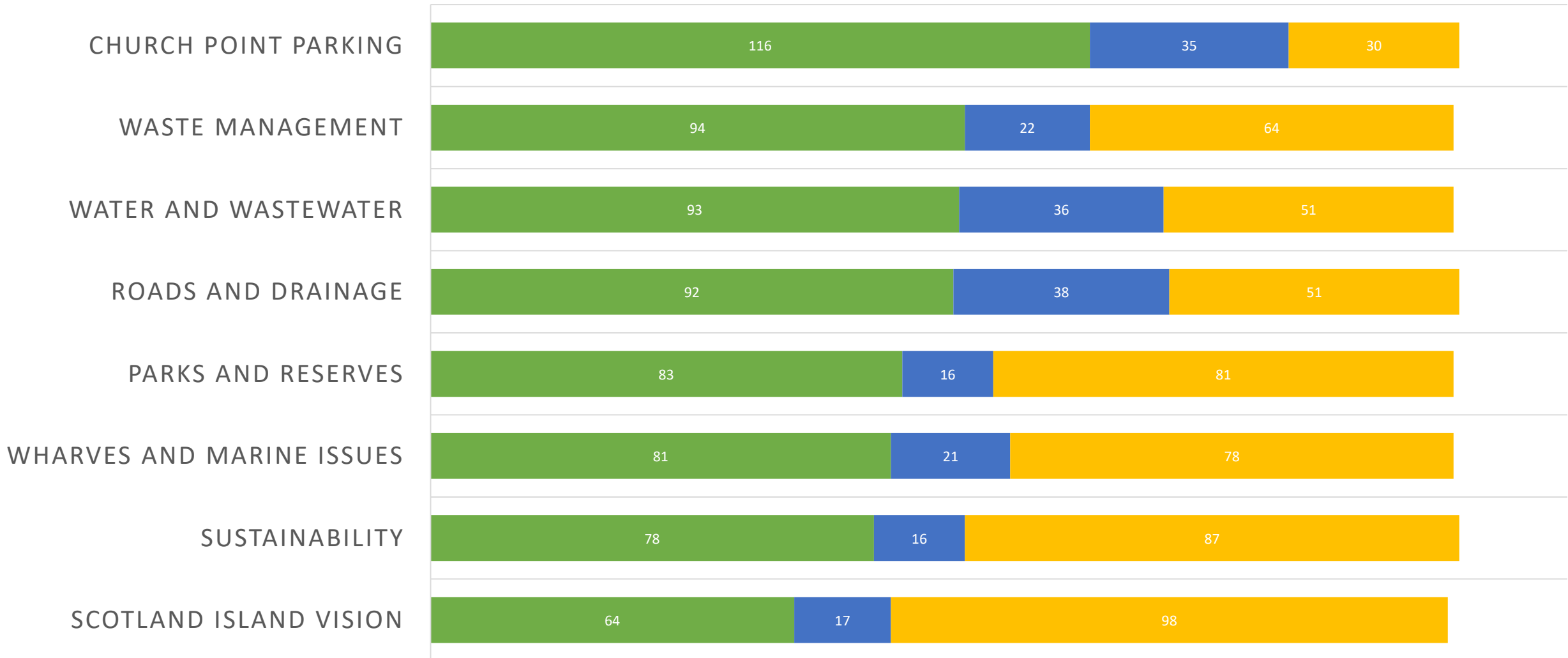


SIRA's Performance



Rating SIRA's Performance

■ Satisfactory ■ Unsatisfactory ■ I don't know



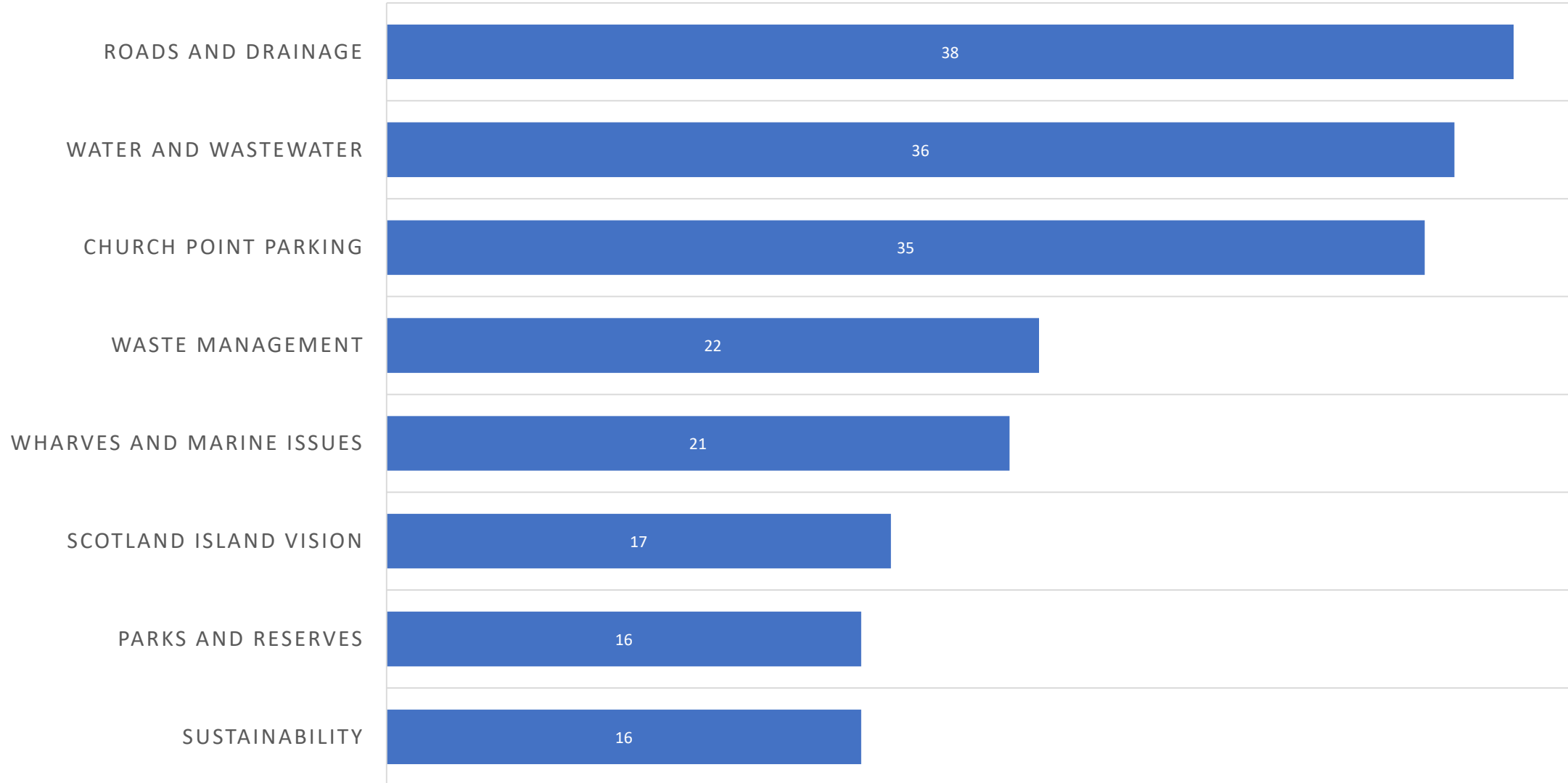


Rating SIRA's Performance

Performance	Satisfactory	Unsatisfactory	I don't know
Church Point Parking	64% (77%)	19%	17%
Water and Wastewater	51% (72%)	20%	28%
Roads and Drainage	51% (71%)	21%	28%
Waste Management	52% (81%)	12%	35%
Wharves and Marine Issues	45% (79%)	12%	43%
Parks and Reserves	46% (84%)	9%	45%
Sustainability	43% (83%)	9%	48%
Scotland Island Vision	35% (79%)	9%	54%

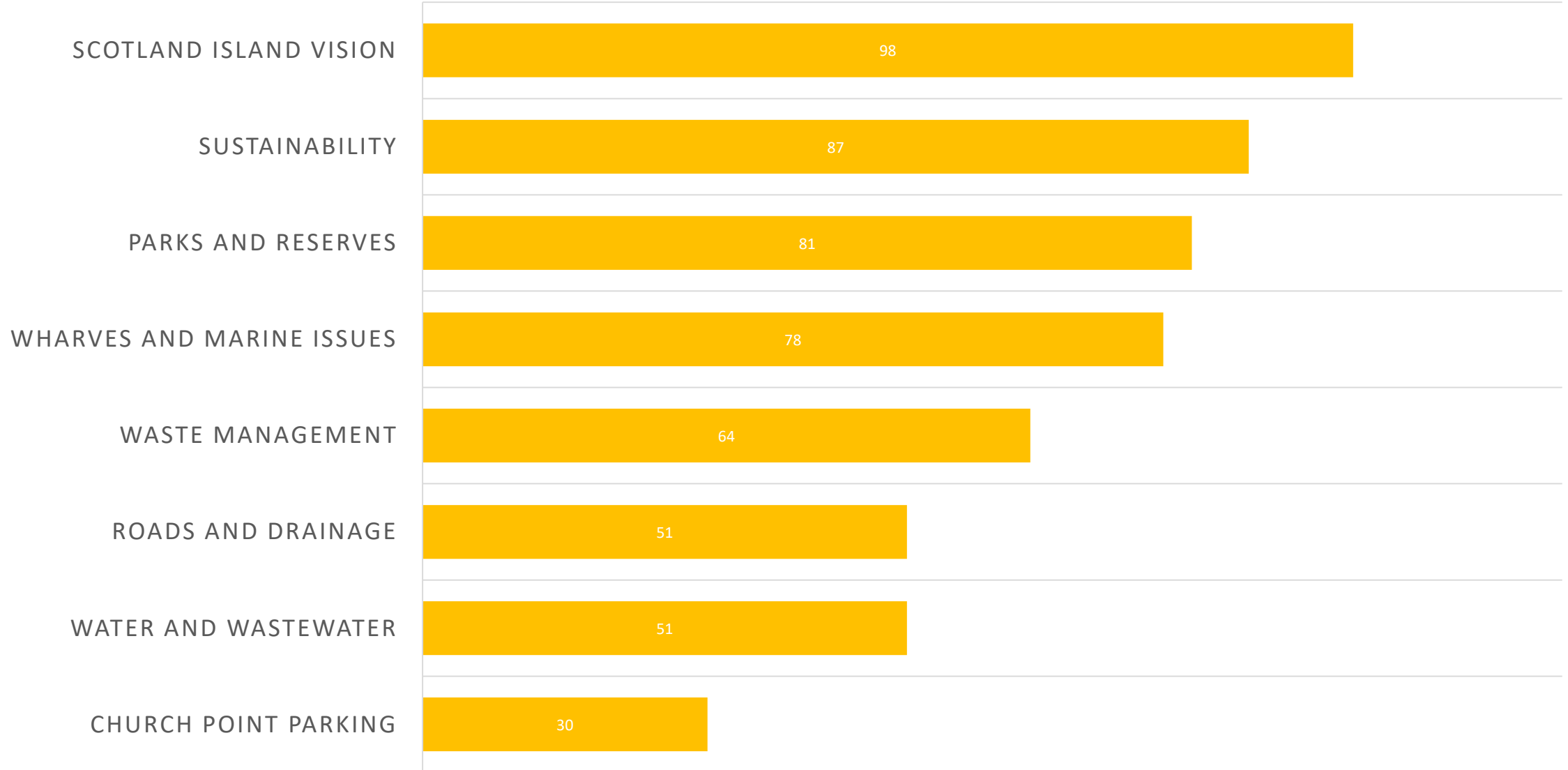


SIRA's Performance: Unsatisfactory





Performance unknown



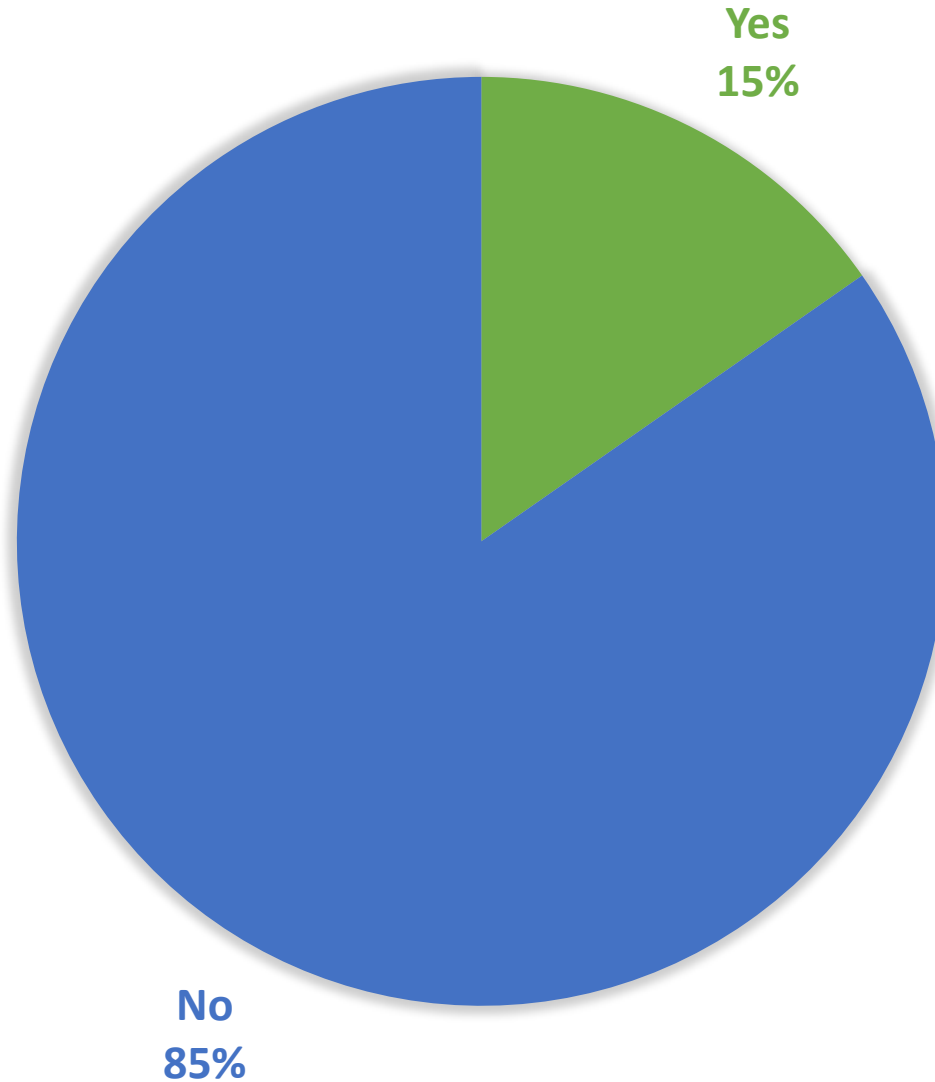


Comments and Ideas

Row Labels	Comments
Positive	14
Issues with people with own interests	7
Should become more assertive	5
Sewerage important	4
More direct consultation	3
More effective	3
Didn't know SIRA position on CP parking	1
Sewerage important / Dogs	1
SIRA committee members to chair groups	1
Use a film to show our situation	1
Dogs	1
Don't like survey questions	1
Total	42



Involvement SIRA



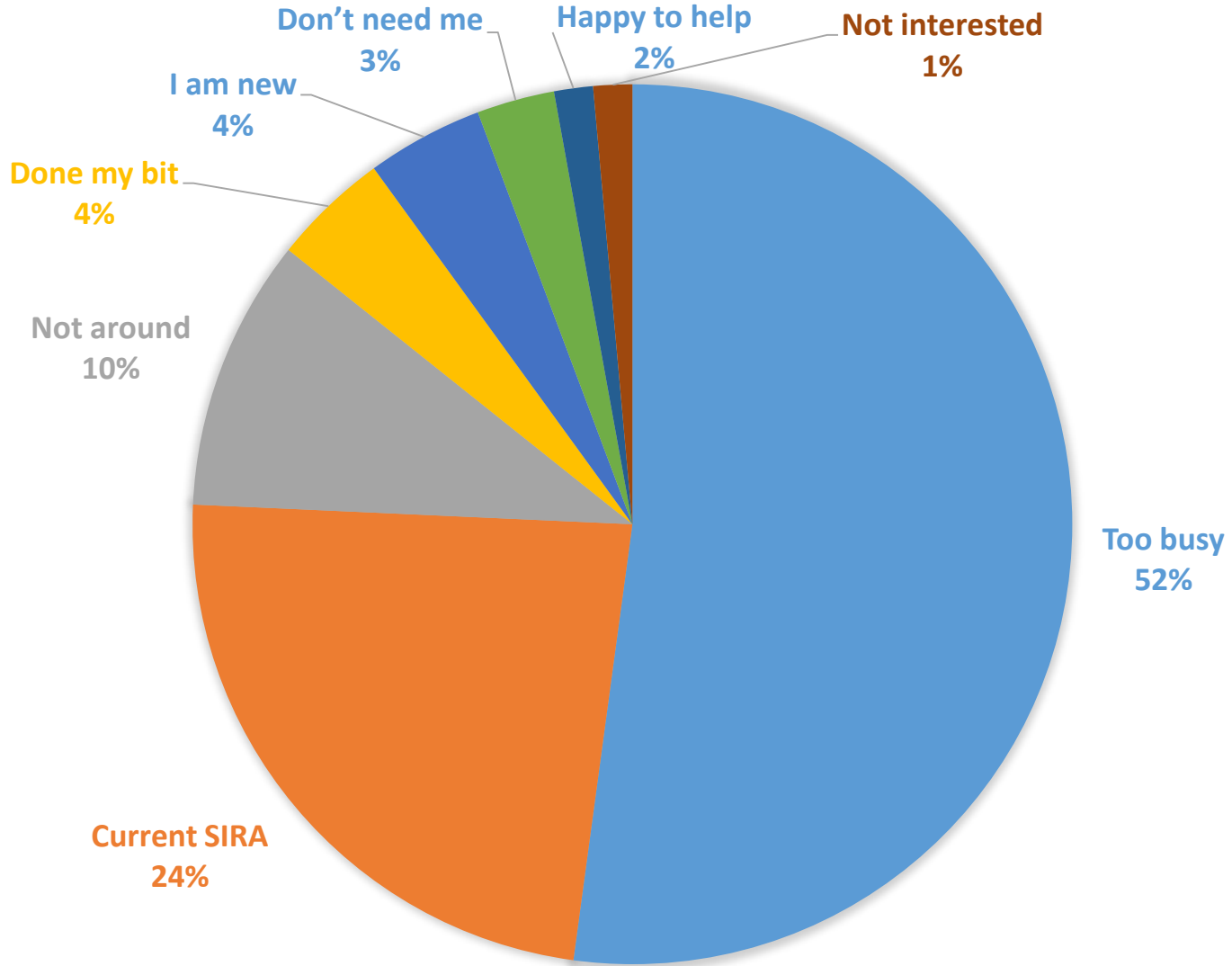
35 People say they are involved in SIRA



Reasons for not involved in SIRA

Reasons for not being involved

Too busy	73
Current SIRA is an issue	33
Not around	14
I have done my bit	6
I am new to the Island	6
You don't need me	4
Happy to help	2
Not interested	2
Total	140

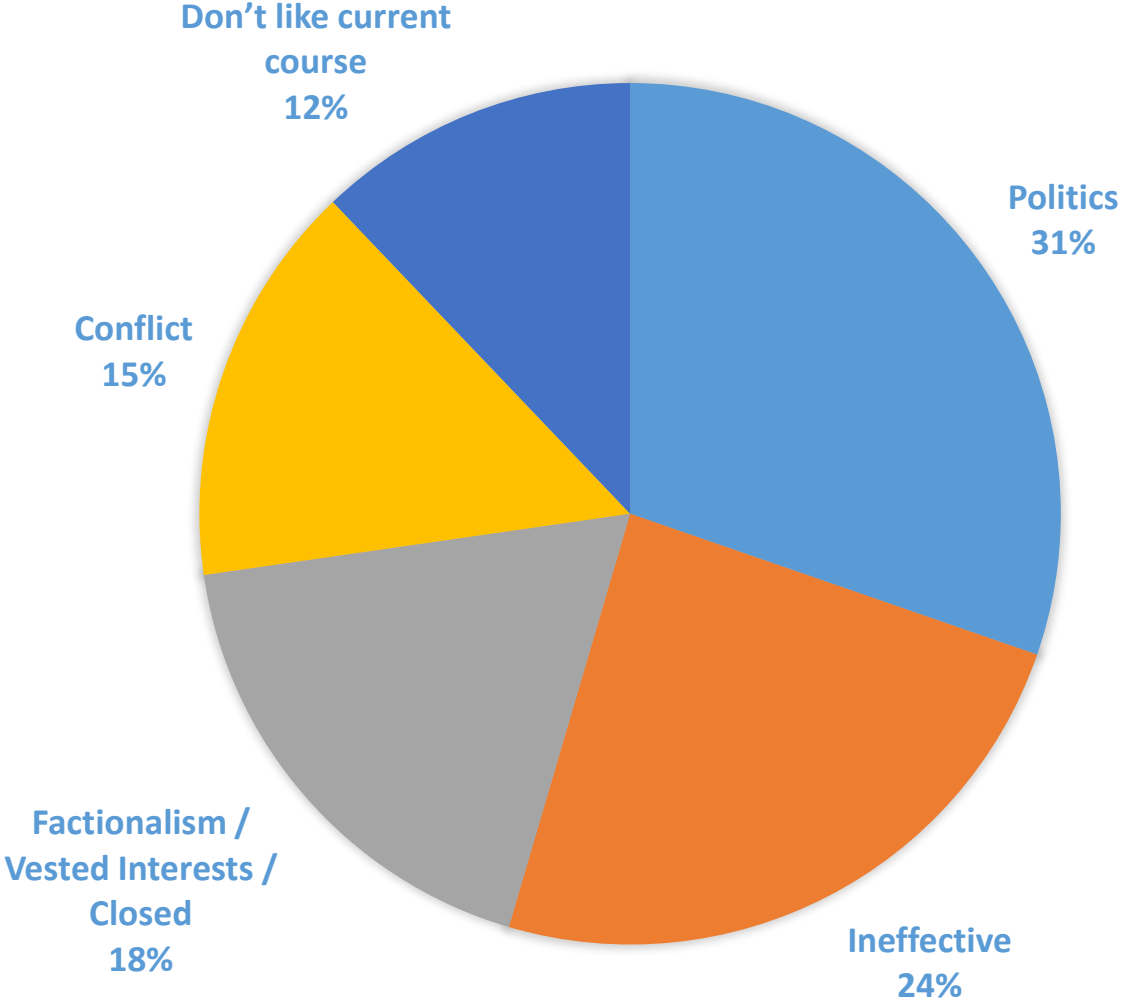




Reasons for not liking the current SIRA

Not involved because of current SIRA

Politics	10
Ineffective	8
Factionalism / Vested Interests / Closed Group	6
Conflict	5
Don't like current course	4
Grand Total	33



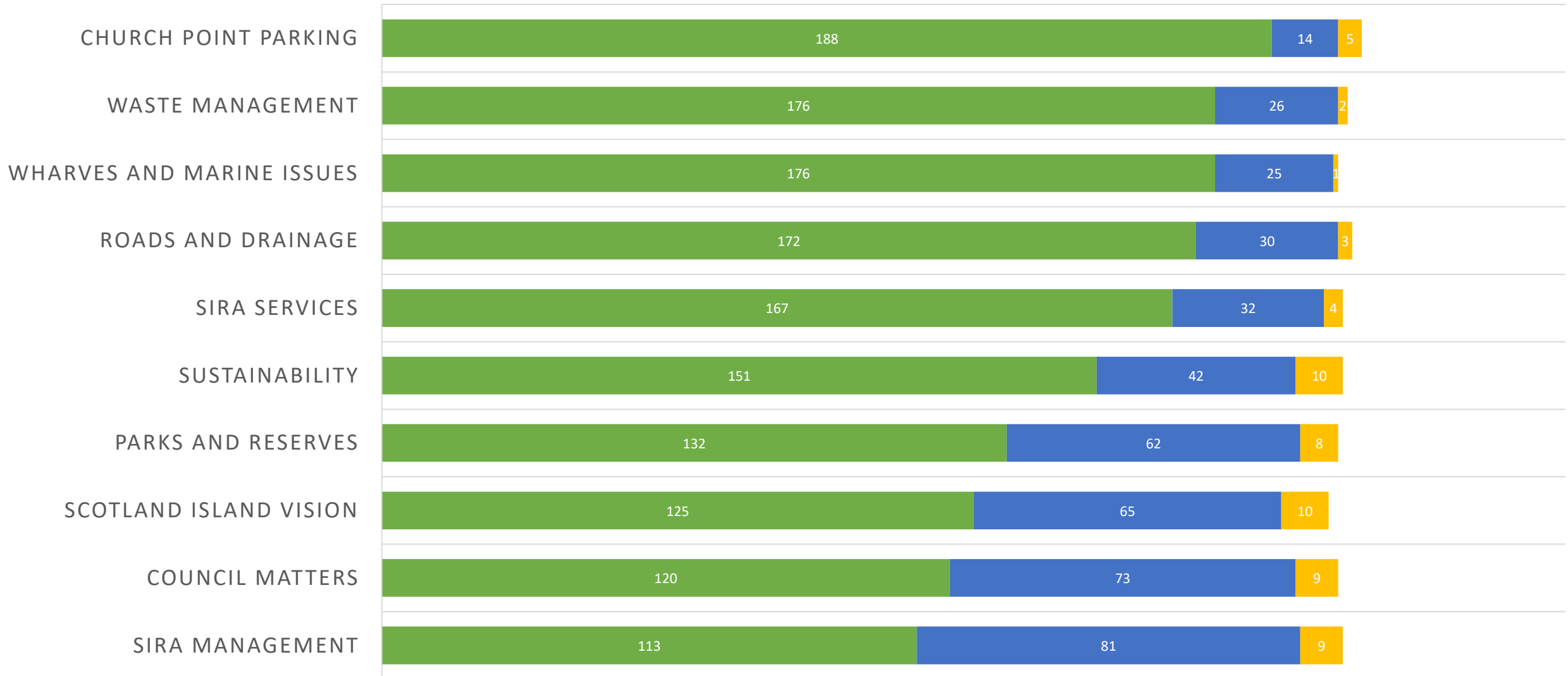


SIRA's Direction



Importance of Activities

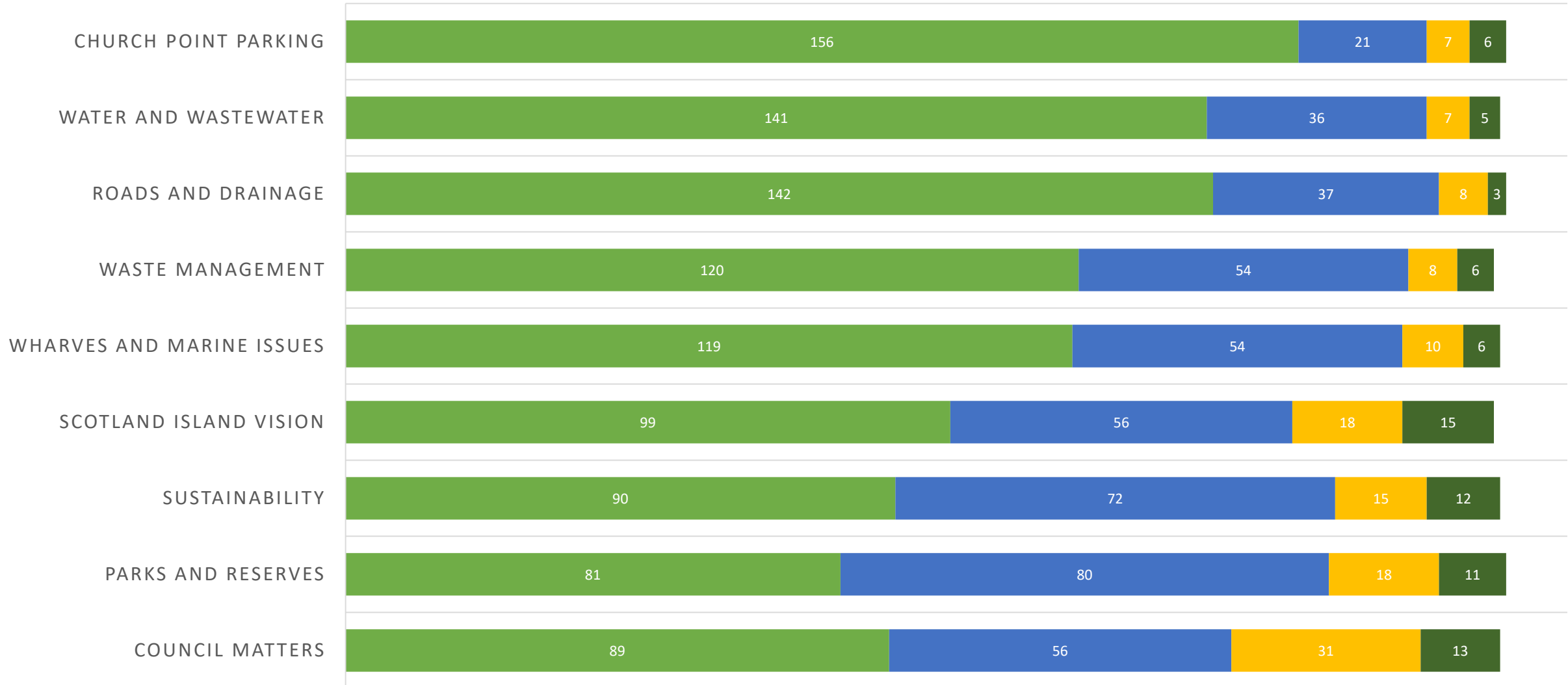
■ Important ■ Neutral / No opinion ■ Not important





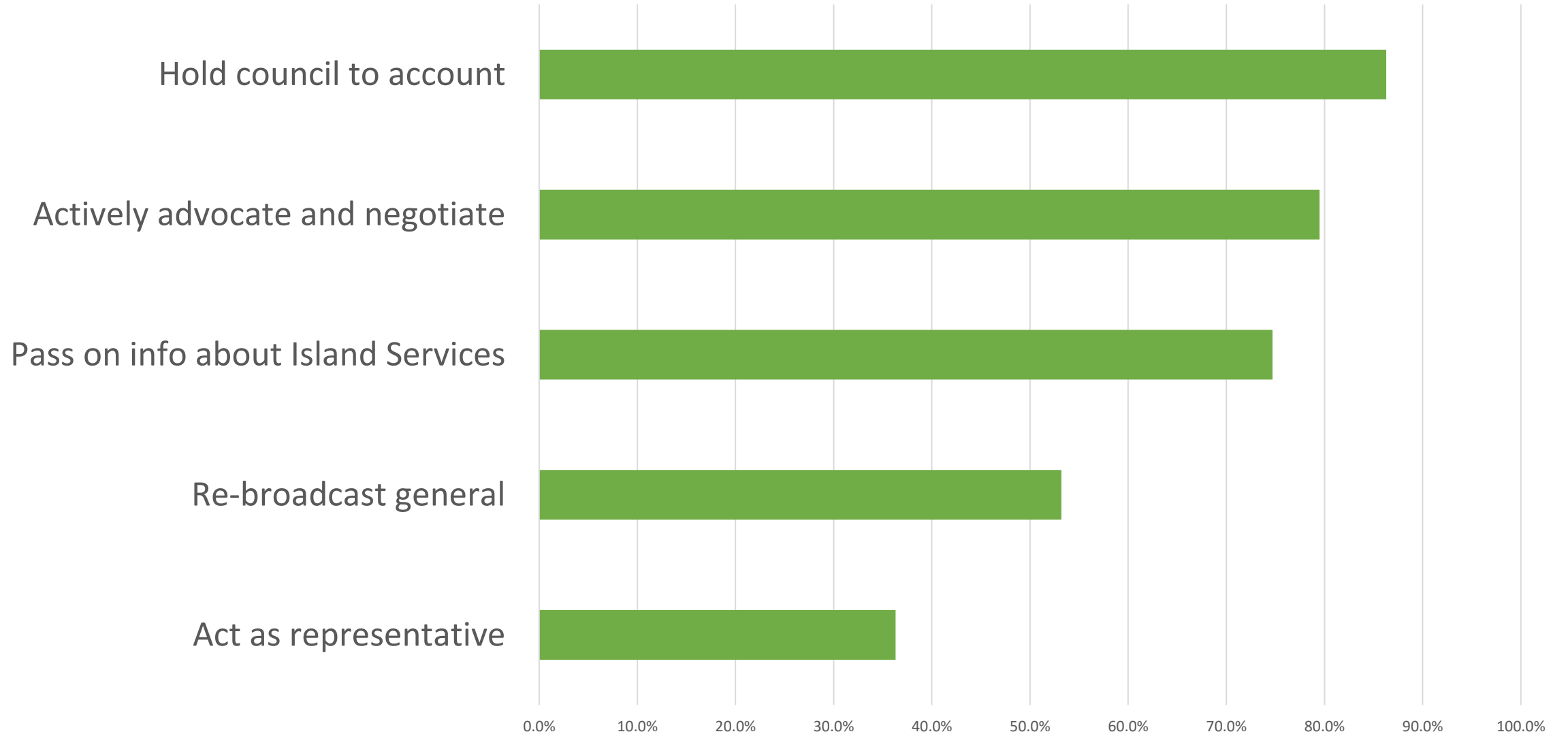
What should SIRA do?

■ Actively campaign ■ Advocate and promote ■ Provide information only ■ No opinion





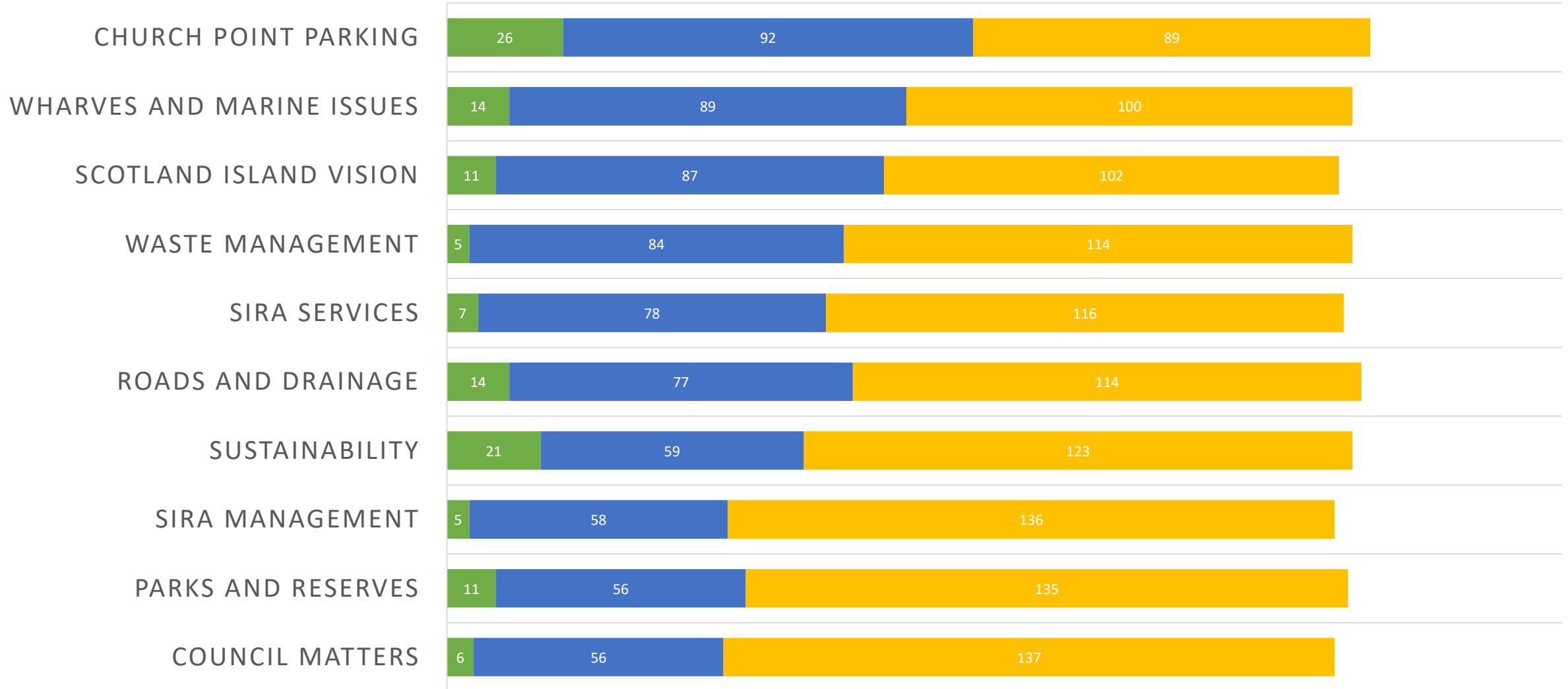
Relationship with Council, should SIRA





Preferred Level of involvement

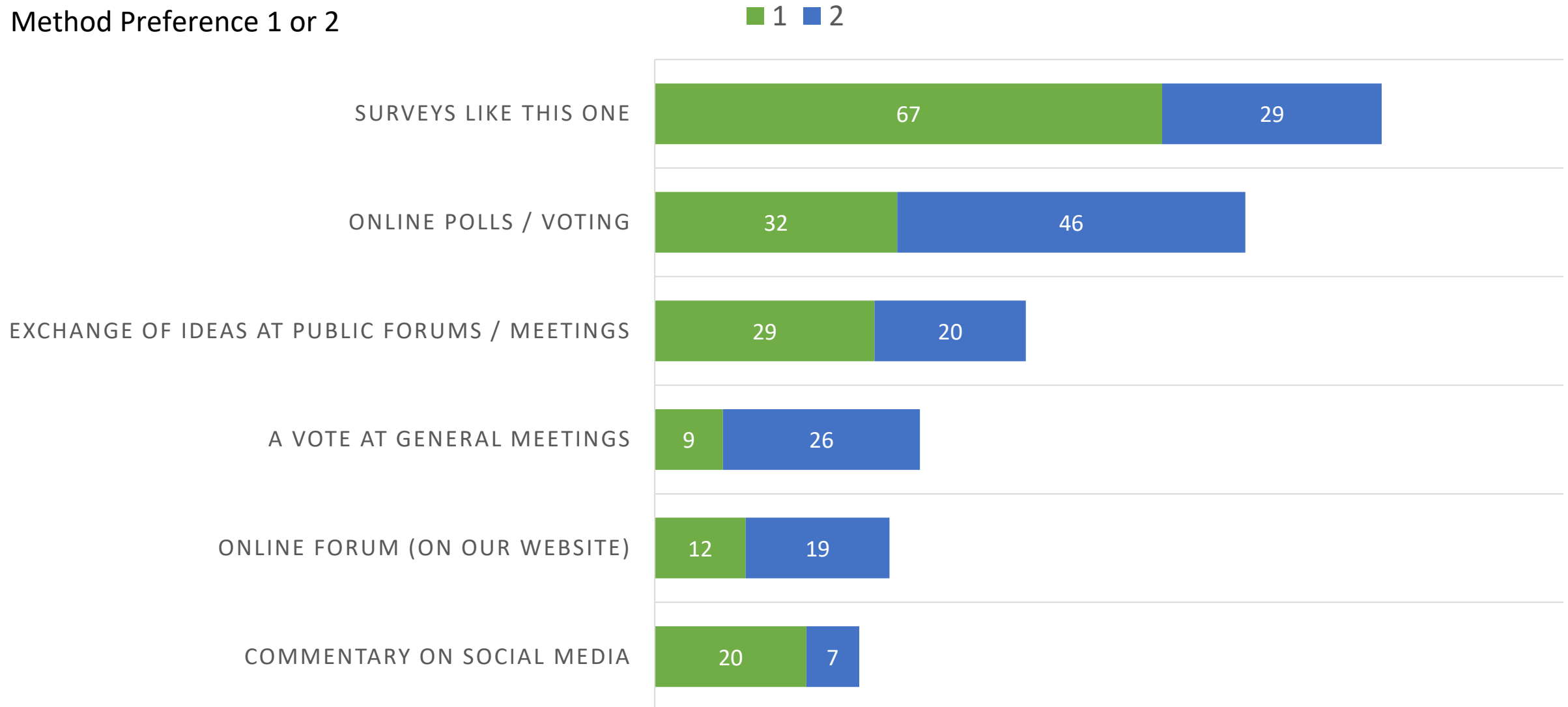
■ Get actively involved ■ Be consulted ■ Be informed





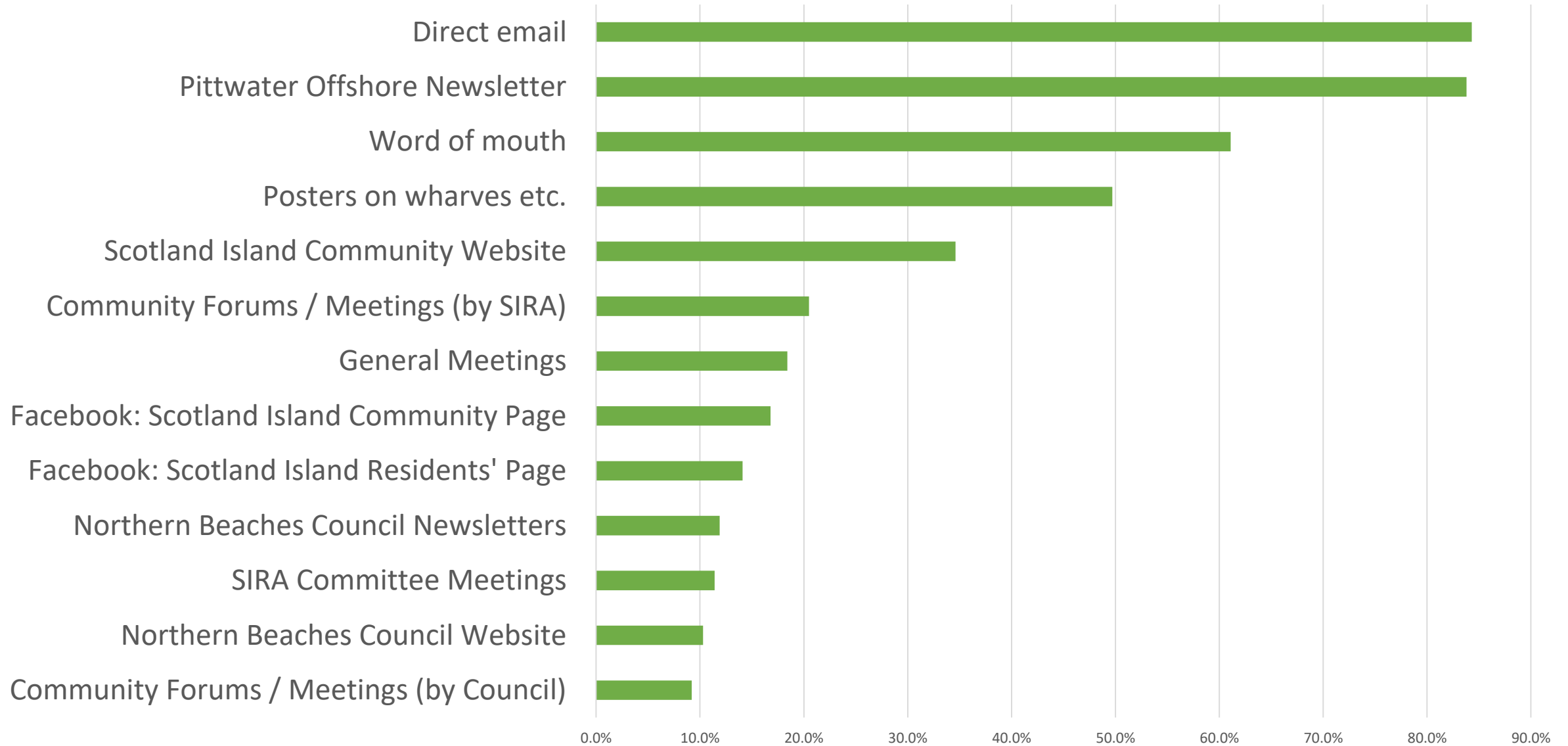
Preferred methods of consultation

Method Preference 1 or 2



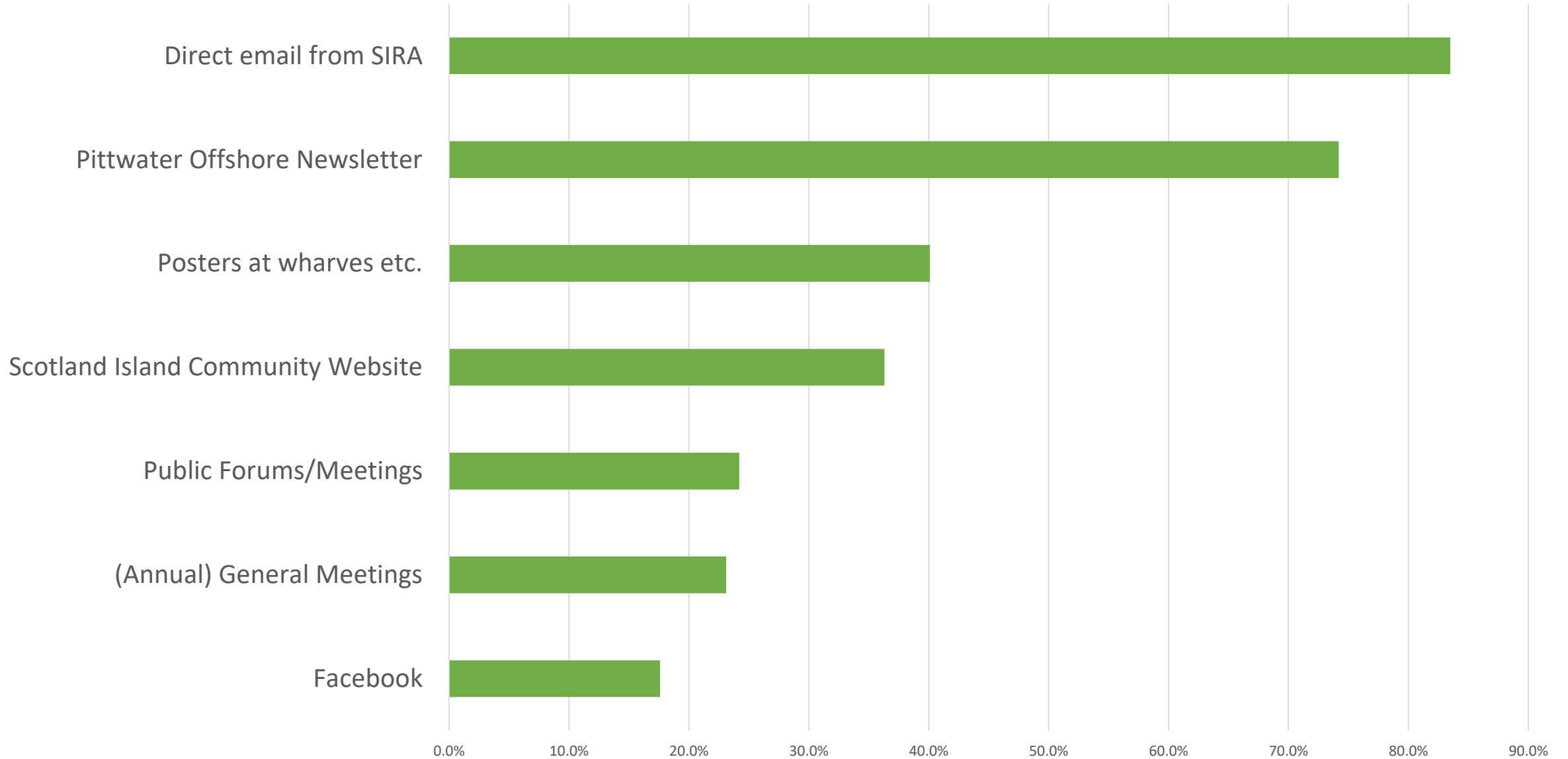


How do we get information





Preferred Methods for Comms





Conclusions and Recommendations



Conclusions and Recommendations 1

- SIRA Services are highly regarded by the community
- SIRA's performance representing the community is rated satisfactory by a majority of the community
- However, a portion of the community does not regard SIRA's performance satisfactory.
- This opinion is held by 20 to 30% of the community (of those who are aware of the performance).



Conclusions and Recommendations 2

- The community indicates it is not adequately informed on a number of topics
- The SIRA Committee should review it's priorities and review how much time and resources should be spent on the various topics
- In terms of the relationship with Northern Beaches Council, the community wants SIRA to concentrate on holding Council to account and negotiate on behalf of the community



Conclusions and Recommendations 3

- Over 33 people indicated they were not actively involved in SIRA due to a culture of politics, factionalism and other issues within the current group
- The community most preferred methods of consultation are surveys, online voting and community forums/meetings



Recommendation

The SIRA committee to investigate a deeper level of decision making via community consultation:

1. Committee discussions to discover the various points of view and test these against existing or planned strategies
2. Information provision to the community
3. A community (forum) meeting
4. Email to the community with explanation of the issue, arguments from several sources and invitation to vote on the subject