

We're turning off your electricity so that we can work safely on the local network



To the resident,

Thank you for your patience and understanding as we upgrade the electricity network for homes and businesses within your area. Temporary interruption to your electricity supply is critical for improving grid reliability, connecting new customers and keeping economic activity continuing in NSW.

We understand the added inconvenience with COVID-19 as more people work from home. That's why we are doing everything we can to reduce the length of the interruption during this difficult period.

Ausgrid will be temporarily interrupting your power supply to allow an Accredited Service Provider (ASP) Australian Power Services to install a new connection, connection upgrade or alteration.

Details of planned outage

Start: 7:00am on 16 Nov 2020

Finish: 5:00pm on 16 Nov 2020

Duration: 10 hours

**Our aim is to minimise disruption caused during the work, however, unforeseen circumstances or weather may impact the start and finish times listed above.*

The reference number for this interruption is:

NECF45080

For more information about the interruption, please contact:

Australian Power Services

Daniel Holmes

0420 947 942

We recommend you take some basic precautions before and during the interruption:

- Ensure mobile devices are fully charged.
- Unplug or switch off appliances or sensitive electronic equipment including water pumps and three phase motors associated with air conditioning units and lifts.
- Make sure that any alarms operate correctly without mains power.
- Avoid opening fridges or freezers during the interruption.
- You do not need to switch off or adjust any solar installation.,
- For further information on appropriate food storage refer to:

<https://www.foodauthority.nsw.gov.au/consumer/keeping-food-safe/flood-fire-power-cut-emergencies>

Ausgrid

General Enquiries: www.ausgrid.com.au/contactus

Emergencies: **13 13 88**

Ausgrid is permitted to interrupt the supply of electricity in accordance with the applicable laws. This notice has been prepared to comply with Rules 89 and 90 of the National Energy Retail Rules, section 52 of the NSW Electricity Supply Act and clause 10 of Ausgrid's Deemed Standard Connection Contract. Enquiries about planned interruptions should be made to Ausgrid on the above numbers, not your energy retailer.

我們將於上述日期和時段暫停供電，特此通知。	Bu duyuru, yukarda sıralanan tarihler ve saatlerde elektriğinizi geçici olarak kesileceği ile ilgilidir.	Đây là thông báo cúp điện tạm thời vào ngày và giờ nêu trên.
Éste es un aviso de interrupción temporal de su suministro de electricidad para las fechas y horas indicadas más arriba.	Questo avviso riguarda un'interruzione provvisoria dell'erogazione di energia elettrica alla Sua utenza nelle date e negli orari elencati sopra.	Ово обавештење се односи на привремени прекид довода струје на горе наведене дане и у горе наведено време.
Ovo obavještenje se odnosi na privremeni prekid dovoda struje na gore navedene dane i u gore navedeno vrijeme.	Dan l-avviż jgħak li ser ikun hemm interruzzjoni temporanja tal-provvista tiegħek tad-dawl fid-dati u fil-ħinijiet elenkati hawn fuq.	Niniejsze powiadomienie dotyczy czasowej przerwy w dopływie prądu w podanych powyżej dniach i godzinach.
هذا الإشعار هو لإفادتك بقطع تياركم الكهربائي بشكل مؤقت في التواريخ والأوقات المذكورة أعلاه.	Ве известуваме дека ќе има привремен прекин во снабдувањето со електрична енергија на датумите и во времињата што се прикажани погоре.	Αυτή η ειδοποίηση αφορά την προσωρινή διακοπή της παροχής του ηλεκτρικού σας ρεύματος κατά τις ημερομηνίες και ώρες που αναφέρονται παραπάνω.