



MEDIA RELEASE

15 November 2018

Keoride Operating Hours Extended

Member for Pittwater Rob Stokes today announced the operating hours of Pittwater's on-demand transport service have been extended.

The increasingly popular *Keoride* transport trial, operated by Keolis Downer, has delivered 38,000 trips since it began in November 2017.

Operating hours have been extended until 11:30pm on Thursdays, Fridays and Saturdays, and until 9pm on Sundays.

Keoride operating hours from 15 November 2018 are:

- **6am – 10pm Mon – Wed (no change)**
- **6am – 11:30pm Thursday/Friday (previously 6am – 10pm)**
- **7am – 11:30pm Saturday (previously 7am – 7pm)**
- **7am – 9pm Sunday (previously 7am – 5pm)**

Keoride allows commuters in Pittwater to book a vehicle at a time that suits them, connecting their home address or designated local pick up point to the nearest B-Line transport hub at Mona Vale, Warriewood or Narrabeen.

“Keoride has revolutionised public transport in Pittwater,” Rob Stokes said today.

“Our community's particularly hilly geography makes access to some streets and areas impossible for traditional buses.

“I'm delighted Keoride's operating hours have been extended later into the evening to provide further benefits and transport options for local residents,” Rob Stokes said.

During the first 11 months of operations, Transport for NSW and Keolis Downer have taken customer feedback on board, working to continuously improve services to deliver an optimal Keoride passenger experience.

“As a public transport operator, we constantly focus on delivering a service that is designed with people in mind and reduces the use of individual cars. With 90% of our customers using Keoride to connect to another transport mode, we really see the importance of this first and last mile connectivity model to encourage modal shift,” said David Franks, CEO of Keolis Downer.

Keoride operates in Pittwater using a fleet of passenger vehicles and has become renowned for its personalised, frequent and direct services, with friendly drivers being a core aspect of the service.

Each Keoride trip costs a flat fee of \$3.10 per trip or \$1.55 for concession card holders. The service can be booked through the Keoride app, online <https://www.keoride.com.au/> or by phone 1800 536 743.

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