



Ferry survey results, June 2010

Thank you to the nearly 100 people who answered the survey in June. It has been a benefit to know your thoughts on how we could improve the ferry service. We will be sharing this information with Pittwater Council and the Ministry of Transport and Infrastructure so that we can communicate your needs as expressed to us.

Please find responses to recurring suggestions and concerns below.

Later ferry service trial

59.1% of you said that you would use the ferry more often, replacing a boat trip, if we ran a later weeknight service. We will discuss this with the Ministry of Transport and implement a trial run for 3 months next year.

We need to be mindful of the increased costs to operate a longer schedule and hope to see an increase in overall passenger numbers. We see this as an opportunity to provide you with a better service.

Earlier stop at Carols Wharf to come

You also told us you would like to see an earlier stop at Carols Wharf. Carols along with Tennis are the second busiest wharves after Bells. We can make a small adjustment and fit in one extra pick up before the 8.00am stop.

We will let you know when this will begin.

Low interest in Newport stops

Unfortunately only 34 people said they would catch a ferry to Newport. There is not enough volume to run a regular service.

Without an extra boat, we could only put on one early run in the morning, and one late at night (before and after the rest of the service). For the 34 people that would like to use it, most did not request a run leaving the island at 5.45

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am! The extra fuel and wages required to go to Newport make this service unlikely, unless funding can be sourced elsewhere.

Stopping at Cargo Wharf prohibited

Unfortunately NSW Maritime has condemned Cargo Wharf for passenger use. Pittwater Council plans to rebuild the wharf, but they have many other important works also competing for the limited budget our rates contribute towards.

Ministry sets ticket prices

The Ministry of Transport and Infrastructure sets our prices on advice from IPART, the Independent Pricing and Review Tribunal. This governs the eligibility for Pensioner and Concession tickets. If you would like to see fares reduced, please contact the Ministry and request that the MyZone system includes private ferries. Find contact details on: www.transport.nsw.gov.au.

Survey details available

If anyone would like to see a copy of the survey results please contact Penny by email on penny@churchpointferry.com, and please again accept our thanks for your input.