



## Pensioner and seniors – Would you like to pay \$7.50 return instead of \$2.50?

If not read on;

The Minister for Transport and Infrastructure, Andrew Constance, has announced the intention to do away with most paper tickets used within the public transport system in NSW. This is in line with the general move to greater use of the OPAL card system. A consequence of this is that pensioner excursion tickets (PET) will no longer be available. This presents no problem, other than the need to obtain a gold OPAL card, for the majority of eligible users in NSW as the PET fare structure is incorporated into the OPAL system. Our problem is that private ferry services in NSW have not, as yet, been included in the OPAL system. Meaning this change will result in the denial of access to PETs for private ferry service users.

The advice from Transport for NSW to date is:

"seniors and pensioners will be required to buy a concession ticket as per the ferry operators concession ticketing system."

We do not feel that this is fair or equitable and is most likely an unintended consequence of the desire to move away from paper tickets and more an issue of administration than policy. So the Church Point Ferry Service has been in contact with Transport for NSW, with our local members and with the other private ferry operators to try and facilitate a solution to this.

What can customers do if they wish to voice concern about the loss of access to the PET system.

- Contact Transport for NSW on 131 500
- Filling out the feedback form online at [Transportnsw.info](http://Transportnsw.info)
- The Facebook site is Transport NSW Info, or you could contact the Minister for Transport Andrew Constance or your local member Rob Stokes.

Please ask your driver if you wish for further information.